Vero Insurance New Zealand Limited and subsidiaries

Consolidated financial report for the financial year ended 30 June 2017

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Vero Insurance New Zealand Limited and subsidiaries

Consolidated financial report

for the financial year ended 30 June 2017

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Directors' report

The Board of Directors presents the Directors' report together with the financial report of Vero Insurance New Zealand Limited (the **Company**) and of the **Group**, being the Company and its subsidiaries, for the financial year ended 30 June 2017.

With the agreement of the shareholder, the Company has taken advantage of reporting concessions available to it under Section 211(3) of the Companies Act 1993.

Directors
The Directors of the Company at any time during or since the end of the financial year are:

Non-executive
M A Cameron
D M Flacks
A R Gerry
G T Ricketts (Chairman)
Executive
P W Smeaton

Registered office
Vero Centre
48 Shortland Street
Auckland 1010
New Zealand

Auditor
KPMG
18 Viaduct Harbour Avenue
Auckland 1010
New Zealand

Dividends
During the financial year, the Company paid dividends totalling $63,500,000 (2016: $232,500,000). Further details of dividends paid are set out in Note 3 to the financial statements.

Principal activities
The principal activities of the Group during the course of the financial year were the underwriting of general insurance and the investment and administration of insurance funds. There has been no significant change in the nature of these activities during the year.

Review of operations
The net profit after income tax for the year ended 30 June 2017 was $20,280,000 for the Group compared with net profit after income tax of $142,944,000 for the previous year ended 30 June 2016. The net profit after income tax for the year ended 30 June 2017 was $2,988,000 for the Company compared with net profit after income tax of $137,011,000 for the previous year ended 30 June 2016.

Events subsequent to reporting date
On 26 July 2017 the New Zealand Commerce Commission declined the Company's application to acquire the remaining shares in Tower Limited. The fair value of the Company's 19.99% holding in Tower Limited included in the 30 June 2017 financial statements (refer note 10) has been assessed based on the share price at the reporting date of $1.30 per share and has not been adjusted for subsequent share price movements. The estimate of the impact of the share price movement as at the date of this report was a reduction of $12m to the carrying value of the shares.

There is, at the date of this Report, no other matter or circumstance that has arisen since 30 June 2017 that has significantly affected, or may significantly affect:
(a) the Company and Group's operations in future financial periods;
(b) the results of those operations in future financial periods; or
(c) the Company and Group's state of affairs in future financial periods.

Directors' report (continued)

Information on Directors in office at the date of this report

Michael A Cameron

FCPA, FCA, FAICD, BBus (Accounting)

Director and the Chief Executive Officer and Managing Director of Suncorp Group since October 2015. Prior to this he was a non-executive Director of Suncorp Group Limited for three years. Mr Cameron has extensive domestic and international experience in business, including as a senior executive across financial services and property industries. Mr Cameron is an experienced Director having served on a number of ASX and not-for-profit boards.

David M Flacks

BA, MA, St John's College, University of Cambridge

Director since December 2013. Mr Flacks is an experienced governance and regulatory professional having been a senior corporate lawyer for many years. He is chair of a number of company boards as well as the Markets Disciplinary Tribunal of the NZX. He is also a Director of Vero Liability Insurance Limited, a wholly-owned subsidiary of Vero Insurance New Zealand Limited and Asteron Life Limited, a related company.

Alison R Gerry

MAPPFin, BMS (Hons), CFTP

Director since July 2015. Ms Gerry is an experienced professional Director who has significant financial, commercial, governance and strategic experience in the financial services sector in New Zealand, Australia, London and Hong Kong. Ms Gerry is also a Director of Vero Liability Insurance Limited and Asteron Life Limited and chairs the Board Audit & Risk Committees of those companies.

Geoffrey T Ricketts CNZM

LLB (Hons), LLD (honoris causa), FInstD

Director since 1992. Mr Ricketts is a commercial lawyer, having been a partner of a major New Zealand law firm for over 25 years. He has extensive experience in New Zealand and Australia.

He is a Director of a number of other companies. He is also the chairman of Vero Liability Insurance Limited and Asteron Life Limited.

Paul W Smeaton

BBM, MAICD

Director and Chief Executive Officer since September 2015. Mr Smeaton has been with Suncorp since 1997 and has over 30 years' financial services experience, having worked in banking, insurance, funds management and stock broking. Mr Smeaton is a Director of Vero Liability Insurance Limited and AA Insurance Limited, subsidiaries of Vero Insurance New Zealand Limited. Mr Smeaton is also on the board of the Insurance Council of New Zealand.

This financial report of the Company was approved for issue by the Board on 31 July 2017.

Signed in accordance with a resolution of the Directors.

Director

Director

Corporate governance statement

Introduction

Vero Insurance New Zealand Limited (the **Company**) is a New Zealand incorporated licensed insurer which is wholly-owned by Suncorp Group Holdings (NZ) Limited. The ultimate parent of the Company is Suncorp Group Limited, an Australian public company which is listed on the Australian Securities Exchange.

This corporate governance statement contains an outline of the principal corporate governance practices, policies and processes that have been established by the Company.

Board of Directors

At the date of this statement, the Board comprised three independent non-executive Directors (Geoffrey Ricketts, Alison Gerry and David Flacks), one non-executive Director who is not independent (Michael Cameron) and one executive Director who is also the Chief Executive Officer of Suncorp New Zealand (which includes the Company) (Paul Smeaton). Geoffrey Ricketts is the Chairman of the Board. Brief details of the Directors' qualifications and experience are set out in the Directors' Report.

The Board has adopted a Board Renewal Policy. Under this Policy, the Board is required to take into account a wide range of factors when considering an appointment to, or the composition of, the Board. These factors include size, composition and diversity of the Board, mix of competencies, qualities and skills held by existing Directors and how the skills of a new Director may be utilised for the effective and prudent management of the Company and how the candidate's attributes will balance and complement the future requirements of the Board. Other key considerations include culture fit and an understanding of the business of the Company and the environment in which it operates. The Board considers it important to maintain an appropriate mix of long-serving Directors with established knowledge of the Company's business and corporate history, and new Directors who bring fresh perspectives to the Board. There is a Board-approved process for nominating and appointing Directors.

A Board skills matrix has been adopted in order to assist the Board to ensure that the composition of the Board remains appropriate. This is also used as part of the annual Board performance evaluation process.

The Board of the Company has approved criteria for assessing the independence of its non-executive Directors. These criteria are used in conjunction with the Governance Guidelines issued by the Reserve Bank of New Zealand.

New Directors undergo an induction process and all Directors are expected to keep up to date with matters affecting the business of the Company, the Suncorp Group, the general insurance industry and their duties as Directors.

Each Director has met the requirements and criteria set out in the Board-approved Fit and Proper Policy and must complete an annual fit and proper declaration which is approved by the Board.

Duties and Responsibilities of the Board

The Board of Directors has overall responsibility for the performance of the Company. The Board has delegated the day-to-day operation and management of the business of the Company to Suncorp New Zealand's Chief Executive Officer.

Under the Company's constitution, each Director is required to act in the best interests of the Company. Other matters covered by the constitution include the appointment and removal of Directors, the minimum number of Directors, the quorum for Board meetings, meeting procedures, Directors' interests and Directors' remuneration and other benefits.

The Board has adopted a charter which contains the principles for the operation of the Board, a description of the functions and responsibilities of the Board and those functions that are delegated to management. Matters covered by this charter include Board composition, responsibilities of the Chairperson and individual Directors, conflicts of interest, Board meeting procedures and Board performance reviews. Provision is also made for the Board to delegate certain matters to committees. The Board is required to regularly review its charter and its continuing adequacy.

Corporate governance statement (continued)

Duties and Responsibilities of the Board (continued)

Scheduled Board meetings are held on a quarterly basis. Otherwise, Board meetings are held as often as are deemed necessary by Directors to fulfil their duties and responsibilities. The Board approves an annual programme of work and this is used as a guide to the preparation of each scheduled Board meeting's agenda.

The Board approves the strategic direction of the Company and monitors executive management performance in the implementation and achievement of strategic and business objectives through the receipt of regular reports from management. Other matters that are approved by the Board include the Suncorp New Zealand Risk Appetite Statement, Internal Capital Adequacy Assessment Process (**ICAAP**), dividend payments, financial statements and solvency returns, major operating and capital expenditure which exceeds management's limits, and the financial performance outcomes for the Company's senior executives.

Governance

As the Company is part of the Suncorp Group, it complies with Suncorp's policies and requirements, except where these are inconsistent with New Zealand legal or regulatory requirements. The Board of the Company has formally adopted a number of Suncorp's policies (amended to reflect New Zealand requirements where appropriate). These include Conflicts of Interest, Business Continuity Management, Whistleblower, Product and Platform Management, Securities Trading, Equal Employment Opportunity and Diversity, and Safety and Wellbeing. Directors are also required to abide by Suncorp Group's Code of Conduct.

The Company has also adopted Suncorp New Zealand specific policies where appropriate. These include Delegations of Authority.

Board Audit and Risk Committee

In order to enable the Board to focus on strategy, planning and performance enhancement, the Board has delegated certain duties to its Board Audit and Risk Committee (**BARC**). The role of the BARC is to assist the Board in fulfilling its statutory and fiduciary responsibilities with respect to the oversight of the effectiveness of risk management strategies and internal controls across the Company. The terms of reference of the BARC are contained in a Board-approved BARC charter. All of the non-executive Directors of the Board are members of the BARC and the majority of members are independent. Alison Gerry, an independent, non-executive Director of the Company, has a finance background and chairs the BARC.

The BARC is required to meet not less than four times a year. The BARC approves an annual programme of work and this is used as a guide to the preparation of each BARC meeting agenda. The BARC receives regular reports from senior executives including the Chief Risk Officer and the Chief Financial Officer of Suncorp New Zealand. Regular reports are also received from Suncorp Internal Audit (which provides objective internal audit services to the Suncorp Group), and the Company's external auditor. Other attendees of BARC meetings include Suncorp New Zealand's Chief Executive Officer and representatives from the Company's Risk and Finance functions, Suncorp Internal Audit, Suncorp's Legal Officer, and the external auditor. The BARC reviews and makes recommendations to the Board on matters such as the Company's Risk Appetite Statement, its annual business licence, ICAAP, investment strategy and mandate reviews, investment policy, financial statements and solvency returns. The BARC regularly updates the Board on its activities and provides its minutes to the Board.

Under the terms of its charter, the BARC is required to undertake an annual assessment of its effectiveness in meeting the requirements of its charter. The results are reported to the Board. The BARC is also required to regularly review its charter.

Information on the Company's approach to Risk Management is contained in Note 25.

Corporate governance statement (continued)

Corporate Social Responsibility

Community investment

The Suncorp Group Brighter Futures Community Giving Program unites, engages and empowers individuals to make a difference to causes they are passionate about. This program provides Suncorp New Zealand employees with opportunities to get involved, give and share by volunteering, fundraising, and donating. Employees may take one day of paid volunteer leave each year to support local community projects. Over the last year, employees have volunteered for charities such as Sailability, Ronald McDonald House, Auckland City Mission and Ambury Park Riding for the Disabled.

Grants are awarded to those applications that demonstrate the greatest impact for communities and individuals in New Zealand and Australia, as determined by the Suncorp Brighter Futures Internal Advisory Panel. Community grants of between $1,000 and $10,000 are available for charities, individuals, community groups, schools or sports clubs and local grants of up to $1,000 are available for sports groups, community clubs, schools and playgroups.

Brighter Futures community and local grants of $23,372 have been awarded to New Zealand charities, individuals and community groups in the last 12 months.

The Suncorp Group Brighter Futures Dollar Matching programme will match the fundraising amounts of employees, up to $500, to a registered charity in New Zealand or Australia. During the 2017 financial year, 11 applications for dollar matching were made in New Zealand totalling $7,201.

* All amounts noted in this section are denominated in Australian dollars.

Disaster Response

During the 2017 financial year, the Company dealt with several major events, including the Kaikoura earthquake and Cyclone Debbie. The Company was the first insurance company on the ground in Kaikoura, opening an office to support customers affected by the quake.

Following the Kaikoura earthquake, the Company worked alongside various organisations and charities to get food boxes delivered to people in need and emergency service workers in Kaikoura and surrounding rural areas.

Between December 2016 and February 2017, 800 households received our food boxes or 16,000 hot meals.

Diversity & Inclusion

Suncorp New Zealand's goal is to attract diverse talent, to build leadership capability to enable employees to realise their full potential.

The Suncorp Diversity Council is focussed on delivering these objectives by:

- Creating and overseeing a diversity strategy
- Recommending initiatives to support greater gender diversity
- Tracking progress including creating targets and regular scorecards
- Promoting and championing diversity

Suncorp New Zealand's Diversity Council is chaired by the Suncorp New Zealand CEO.

Independent Auditor's Report

To the shareholder of Vero Insurance New Zealand Limited

Report on the company and group financial statements

Opinion

In our opinion, the accompanying company and group financial statements of Vero Insurance New Zealand Limited (the company) and its subsidiaries (the Group) on pages 11 to 66:

i. present fairly in all material respects the company's and Group's financial position as at 30 June 2017 and its financial performance and cash flows for the year ended on that date; and

ii. comply with New Zealand Equivalents to International Financial Reporting Standards and International Financial Reporting Standards.

We have audited the accompanying company and group financial statements which comprise:

— the company and group statement of financial position as at 30 June 2017;

— the company and group statements of comprehensive income, changes in equity and cash flows for the year then ended; and

— notes, including a summary of significant accounting policies and other explanatory information.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) ("ISAs (NZ)"). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We are independent of the company and group in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

Our responsibilities under ISAs (NZ) are further described in the Auditor's Responsibilities for the Audit of the company and group financial statements section of our report.

Our firm has also provided other services to the company and group in relation to regulatory assurance services, agreed upon procedures engagements and forensic advisory services. Subject to certain restrictions, partners and employees of our firm may also deal with the company and group on normal terms within the ordinary course of trading activities of the business of the company and group. These matters have not impaired our independence as auditor of the company and group. The firm has no other relationship with, or interest in, the company and group.

Emphasis of Matter

We draw attention to Notes 5, 11 and 18 to the financial statements which explain the considerable uncertainties that exist in measuring gross outstanding claims liabilities and the associated reinsurance recoveries arising from the Canterbury and Kaikoura earthquakes. Our opinion is not qualified in respect of this matter.

Other Information

The Directors, on behalf of the company and group, are responsible for the other information included in the entity's Annual Report. Other information includes the directors' report and corporate governance statement. Our opinion on the company and group financial statements does not cover any other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the company and group financial statements our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the company and group financial statements or our knowledge obtained in the audit or otherwise appears materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Use of this Independent Auditor's Report

This report is made solely to the shareholder as a body. Our audit work has been undertaken so that we might state to the shareholder those matters we are required to state to them in the Independent Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the shareholder as a body for our audit work, this report, or any of the opinions we have formed.

Responsibilities of the Directors for the company and group financial statements

The Directors, on behalf of the company and group, are responsible for:

- the preparation and fair presentation of the company and group financial statements in accordance with generally accepted accounting practice in New Zealand (being New Zealand Equivalents to International Financial Reporting Standards) and International Financial Reporting Standards;
- implementing necessary internal control to enable the preparation of a company and group set of financial statements that is fairly presented and free from material misstatement, whether due to fraud or error; and
- assessing the ability to continue as a going concern. This includes disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they either intend to liquidate or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the company and group financial statements

Our objective is:

- to obtain reasonable assurance about whether the company and group financial statements as a whole are free from material misstatement, whether due to fraud or error; and
- to issue an Independent Auditor's Report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs NZ will always detect a material misstatement when it exists.

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Misstatements can arise from fraud or error. They are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these company and group financial statements.

A further description of our responsibilities for the audit of these company and group financial statements is located at the External Reporting Board (XRB) website at:

https://www.xrb.govt.nz/Site/Auditing_Assurance_Standards/Current_Standards/Page5.aspx.

This description forms part of our Independent Auditor's Report.

KPMG

Jamie Munro

For and on behalf of

KPMG
Auckland

31 July 2017

Statements of comprehensive income for the financial year ended 30 June 2017

	Note	Consolidated		Company	
		2017 $'000	2016 $'000	2017 $'000	2016 $'000
Premium revenue	4	**1,368,545**	1,319,741	**960,560**	940,613
Outwards reinsurance premium expense	12	**(205,868)**	(180,853)	**(166,798)**	(140,241)
Net premium revenue		**1,162,677**	1,138,888	**793,762**	800,372
Claims expense	5	**(1,896,447)**	(889,874)	**(1,558,561)**	(615,126)
Reinsurance and other recoveries revenue	4, 5	**1,162,081**	277,586	**1,064,677**	207,189
Net incurred claims	5	**(734,366)**	(612,288)	**(493,884)**	(407,937)
Acquisition costs	13	**(277,949)**	(269,034)	**(236,210)**	(226,677)
Other underwriting expenses		**(115,696)**	(109,598)	**(67,829)**	(69,001)
Underwriting expenses		**(393,645)**	(378,632)	**(304,039)**	(295,678)
Reinsurance commission revenue	4	**6,843**	6,367	**3,861**	4,050
Underwriting result		**41,509**	154,335	**(300)**	100,807
Investment income on insurance funds	4.1	**14,851**	21,439	**8,886**	13,524
Investment expense on insurance funds		**(970)**	(1,133)	**(583)**	(753)
Insurance trading result		**55,390**	174,641	**8,003**	113,578
Investment income on shareholder funds	4.1	**11,196**	23,677	**26,411**	58,960
Investment expense on shareholder funds		**(975)**	(1,226)	**(547)**	(748)
(Loss)/gain on defined benefit funds		**(263)**	1,244	**(266)**	1,202
Other (expenses)/income	6	**(26,577)**	25	**(26,577)**	25
Profit before tax	6	**38,771**	198,361	**7,024**	173,017
Income tax expense	7.1	**(18,491)**	(55,417)	**(4,036)**	(36,006)
Profit for the financial year		**20,280**	142,944	**2,988**	137,011
Other comprehensive loss					
Items that will not be reclassified subsequently to profit or loss					
Actuarial gain/(loss) on defined benefit funds		**8,306**	(10,170)	**8,417**	(10,242)
Income tax (expense)/credit	7.1	**(2,357)**	2,868	**(2,357)**	2,868
Total other comprehensive income/(loss)		**5,949**	(7,302)	**6,060**	(7,374)
Total comprehensive income for the financial year		**26,229**	135,642	**9,048**	129,637
Profit for the financial year attributable to:					
Owners of the Company		**11,563**	131,068	**2,988**	137,011
Non-controlling interests		**8,717**	11,876	**-**	-
Profit for the financial year		**20,280**	142,944	**2,988**	137,011
Total comprehensive income for the financial year attributable to:					
Owners of the Company		**17,548**	123,743	**9,048**	129,637
Non-controlling interests		**8,681**	11,899	**-**	-
Total comprehensive income for the financial year		**26,229**	135,642	**9,048**	129,637

The statements of comprehensive income are to be read in conjunction with the accompanying notes.

Statements of financial position as at 30 June 2017

	Note	Consolidated 2017 $'000	Consolidated 2016 $'000	Company 2017 $'000	Company 2016 $'000
Assets					
Cash and cash equivalents	8	**75,459**	79,805	**62,951**	62,811
Receivables and other assets	9	**556,934**	503,241	**393,918**	387,122
Investment securities	10	**775,372**	877,242	**462,897**	540,925
Reinsurance and other recoveries receivable	11	**1,206,737**	571,013	**1,138,782**	515,401
Deferred reinsurance premiums	12	**152,743**	181,687	**123,471**	150,981
Deferred acquisition costs	13	**121,898**	120,727	**104,031**	101,560
Current tax asset	7.3	**4,743**	-	**6,609**	-
Plant and equipment		**8,981**	8,395	**7,135**	6,393
Investment in subsidiaries	14	**-**	-	**37,304**	37,304
Intangible assets	15	**46,537**	98,774	**47,076**	99,313
Deferred tax assets	7.4	**16,531**	22,226	**13,508**	19,357
Total assets		**2,965,935**	2,463,110	**2,397,682**	1,921,167
Liabilities					
Payables and other liabilities	16	**262,448**	375,631	**220,352**	305,076
Current tax liabilities	7.3	**-**	7,862	**-**	1,999
Unearned premium liabilities	17	**683,758**	666,251	**450,612**	458,034
Outstanding claims liabilities	18.1	**1,526,435**	854,793	**1,347,653**	703,201
Employee benefit obligations	19	**20,439**	40,285	**13,694**	33,822
Deferred tax liabilities	7.4	**37,988**	36,604	**29,198**	28,464
Total liabilities		**2,531,068**	1,981,426	**2,061,509**	1,530,596
Net assets		**434,867**	481,684	**336,173**	390,571
Equity					
Share capital	20	**276,820**	276,766	**276,820**	276,766
Retained profits		**130,559**	176,511	**59,353**	113,805
Total equity attributable to owners of the Company		**407,379**	453,277	**336,173**	390,571
Non-controlling interests		**27,488**	28,407	**-**	-
Total equity		**434,867**	481,684	**336,173**	390,571

The Board of Directors of Vero Insurance New Zealand Limited approved these financial statements for issue on 31 July 2017.

For, and on behalf of the Board

Director

Director

The statements of financial position are to be read in conjunction with the accompanying notes.

KPMG

Statements of changes in equity
for the financial year ended 30 June 2017

Consolidated	Note	Equity attributable to owners of the Company				
		Share capital $'000	Retained profits $'000	Total $'000	Non-controlling interest $'000	Total Equity $'000
Balance as at 1 July 2015		276,447	285,268	561,715	37,308	599,023
Profit for the financial year		-	131,068	131,068	11,876	142,944
Total other comprehensive loss		-	(7,325)	(7,325)	23	(7,302)
Total comprehensive income for the financial year		-	123,743	123,743	11,899	135,642
Transactions with the owners, recorded directly in equity						
Dividends declared	3	-	(232,500)	(232,500)	(20,800)	(253,300)
Share-based payments	20	319	-	319	-	319
Balance as at 30 June 2016		**276,766**	**176,511**	**453,277**	**28,407**	**481,684**
Profit for the financial year		**-**	**11,563**	**11,563**	**8,717**	**20,280**
Total other comprehensive income/(loss)		**-**	**5,985**	**5,985**	**(36)**	**5,949**
Total comprehensive income for the financial year		**-**	**17,548**	**17,548**	**8,681**	**26,229**
Transactions with the owners, recorded directly in equity						
Dividends paid	3	**-**	**(63,500)**	**(63,500)**	**(9,600)**	**(73,100)**
Share-based payments	20	**54**	**-**	**54**	**-**	**54**
Balance as at 30 June 2017		**276,820**	**130,559**	**407,379**	**27,488**	**434,867**

Company	Note	Share capital $'000	Retained profits $'000	Total $'000
Balance as at 1 July 2015		276,447	216,668	493,115
Profit for the financial year		-	137,011	137,011
Total other comprehensive loss		-	(7,374)	(7,374)
Total comprehensive income for the financial year		-	129,637	129,637
Transactions with the owners, recorded directly in equity				
Dividends declared	3	-	(232,500)	(232,500)
Share-based payments	20	319	-	319
Balance as at 30 June 2016		**276,766**	**113,805**	**390,571**
Profit for the financial year		**-**	**2,988**	**2,988**
Total other comprehensive income		**-**	**6,060**	**6,060**
Total comprehensive income for the financial year		**-**	**9,048**	**9,048**
Transactions with the owners, recorded directly in equity				
Dividends paid	3	**-**	**(63,500)**	**(63,500)**
Share-based payments	20	**54**	**-**	**54**
Balance as at 30 June 2017		**276,820**	**59,353**	**336,173**

The statements of changes in equity are to be read in conjunction with the accompanying notes.

KPMG

Statements of cash flows
for the financial year ended 30 June 2017

	Note	Consolidated		Company	
		2017 $'000	2016 $'000	2017 $'000	2016 $'000
Cash flows from operating activities					
Premiums received		**1,382,321**	1,325,646	**968,766**	942,387
Claims paid		**(1,224,805)**	(1,174,462)	**(911,527)**	(886,392)
Interest received		**30,108**	39,803	**21,489**	30,948
Dividends received		**2,097**	3,273	**44,021**	25,028
Reinsurance and other recoveries received		**421,978**	438,570	**352,587**	370,836
Outward reinsurance premiums paid		**(192,788)**	(181,458)	**(152,210)**	(140,942)
Net movement in shared property reinstatement advances		**(1,756)**	(1,505)	**(973)**	(2,703)
Acquisition costs paid		**(278,220)**	(267,351)	**(240,763)**	(227,882)
Income tax paid*		**(26,374)**	(47,706)	**(8,418)**	(33,789)
Underwriting and other operating expenses paid		**(113,557)**	(97,801)	**(64,359)**	(69,753)
Net cash (used in)/from operating activities	23	**(996)**	37,009	**8,613**	7,738
Cash flows from investing activities					
Proceeds from sale of investment securities		**1,110,868**	1,059,723	**778,855**	773,376
Payments for purchase of investment securities		**(1,013,479)**	(1,019,838)	**(706,342)**	(699,442)
Net proceeds from sale of Autosure		**387**	-	**387**	-
Proceeds from sale of plant and equipment		**538**	433	**424**	260
Payments for purchases of plant and equipment and capitalised software costs		**(18,964)**	(18,424)	**(18,297)**	(17,123)
Net cash from investing activities		**79,350**	21,894	**55,027**	57,071
Cash flows from financing activities					
Dividends paid to owners of the Company		**(63,500)**	(232,500)	**(63,500)**	(232,500)
Dividends paid to non-controlling interests		**(19,200)**	(11,200)	**-**	-
Net cash used in financing activities		**(82,700)**	(243,700)	**(63,500)**	(232,500)
Net (decrease)/increase in cash and cash equivalents		**(4,346)**	(184,797)	**140**	(167,691)
Cash and cash equivalents at the beginning of the financial year		**79,805**	264,602	**62,811**	230,502
Cash and cash equivalents at the end of the financial year		**75,459**	79,805	**62,951**	62,811

* Income tax paid includes cash flows from tax offsets and deferred tax asset transfers with related parties.

The statements of cash flows are to be read in conjunction with the accompanying notes.

Notes to the financial statements

1. Reporting entity

Vero Insurance New Zealand Limited (the **Company**) is a company incorporated and domiciled in New Zealand. Its registered office is Vero Centre, 48 Shortland Street, Auckland.

The consolidated financial statements of the Company as at and for the financial year ended 30 June 2017 comprise the Company and its subsidiaries (the **Group**) and were issued by the Board of Directors on 31 July 2017.

The Group is a profit oriented entity in the business of underwriting general insurance and the investment and administration of insurance funds. It has a mix of intermediated (through brokers) and direct business within the general insurance industry. It operates predominantly throughout New Zealand.

The Company's parent entity is Suncorp Group Holdings (NZ) Limited, with Suncorp Group Limited, a company incorporated in Australia, being the ultimate parent entity. Suncorp Group Limited and its subsidiaries are referred to as the **Suncorp Group**.

2. Basis of preparation

The Company and the Group are for-profit entities and the consolidated financial statements have been prepared on the historical cost basis unless the application of fair value measurements are required by the relevant accounting standards such as the measurement of financial instruments designated at fair value through profit or loss and the measurement of outstanding claims liabilities, reinsurance recoveries and defined benefit funds.

Significant accounting policies applied in the preparation of these financial statements are set out in Note 30. There have been no significant changes to accounting policies during the financial year.

The reporting period is from 1 July 2016 to 30 June 2017.

These financial statements are presented in New Zealand dollars, which is the Company's and Group's functional and presentation currency. All values are rounded to the nearest thousand dollars ($'000) unless stated otherwise.

The accompanying statements of financial position have been prepared using the liquidity format of presentation.

2.1 Statement of compliance

The consolidated financial statements are general purpose financial statements which have been prepared in accordance with New Zealand Generally Accepted Accounting Practice in New Zealand (**NZ GAAP**). They comply with the New Zealand equivalents to International Financial Reporting Standards (**NZ IFRS**), and other applicable Financial Reporting Standards as appropriate for profit-oriented entities. The Company is an FMC reporting entity for the purposes of the Financial Markets Conduct Act 2013. The financial statements have been prepared in accordance with the requirements of the Financial Markets Conduct Act 2013, Companies Act 1993, Financial Reporting Act 2013 and the Insurance (Prudential Supervision) Act 2010. They also comply with International Financial Reporting Standards (**IFRS**).

2.2 New or amended standards adopted during the financial year

New reporting standards, amendments to standards and interpretations that became effective in the current financial year were not applicable to the Group or had no impact on these consolidated financial statements.

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Notes to the financial statements (continued)

2.3 Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and amounts reported in the financial statements. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances. Estimates and underlying assumptions are reviewed on an ongoing basis. Where revisions are made to accounting estimates, any financial impact is recognised in the period in which the estimate is revised.

The key areas of significant estimates and judgements and the methodologies used to determine key assumptions are set out below.

a) Outstanding claims liability

The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. Given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

Claims reported to the Group at balance date are estimated with due regard to the claim circumstance as reported by the insured, legal representative, assessor, loss adjuster and/or other third party and then combined, where appropriate, with historical evidence on the cost of settling similar claims. Estimates of the cost of claims reported are reviewed regularly and are updated as and when new information arises.

The estimation of claims incurred but not reported (**IBNR**) and claims incurred but not enough reported (**IBNER**) are generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Group, where more information about the claim event is generally available. IBNR and IBNER claims may often not be adequately reported until many years after the events giving rise to the claims have happened. Long-tail classes of business will typically display greater variations between initial estimates and final outcomes because there is a greater degree of difficulty in estimating IBNR and IBNER reserves. Short-tail claims are typically reported soon after the claim event, and hence, estimates are more certain.

In calculating the estimated cost of unpaid claims, the Group uses a variety of estimation techniques, generally based upon statistical analysis of historical and industry experience that assumes that the development pattern of the current claims will be consistent with past experience and/or general industry benchmarks as appropriate.

Allowance is made, however, for changes or uncertainties that may create distortions in the underlying statistics or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims. The ultimate net outstanding claims provision also includes an additional risk margin to allow for the uncertainty within the estimation process.

Details regarding actuarial estimates and judgements are detailed in Notes 5, 11 and 18. In particular details of the uncertainties that exist in measuring gross incurred claims arising from the Canterbury and Kaikoura earthquakes are explained in Note 18.1.

b) Assets arising from reinsurance contracts and other recoveries

Estimates of reinsurance and other recoveries receivable are also computed using the above methods. In addition, the recoverability of these assets is assessed on a periodic basis to ensure that the balance is reflective of the amounts that will ultimately be received, taking into consideration factors such as credit risk.

Details of the uncertainties that exist in measuring reinsurance recoveries arising from the Canterbury and Kaikoura earthquakes are explained in Note 18.1.

c) Impairment of goodwill

The Group assesses whether goodwill is impaired at least annually. The assessment involves estimations of the recoverable amount of the cash-generating units to which the goodwill is allocated. Refer to Note 15.2.

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Notes to the financial statements (continued)

3. Dividends

	2017		2016	
	¢ per share	$'000	¢ per share	$'000
Ordinary shares				
Final dividend	**34**	**63,500**	41	76,500
Interim dividend	**-**	**-**	84	156,000
Total dividends recognised in equity attributable to owners of the Company	**34**	**63,500**	125	232,500

4. Revenue

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Insurance income				
Gross written premium	**1,423,640**	1,338,708	**990,726**	948,649
Movement in unearned premium	**(55,095)**	(18,967)	**(30,166)**	(8,036)
Premium revenue	**1,368,545**	1,319,741	**960,560**	940,613
Reinsurance and other recoveries revenue	**1,162,081**	277,586	**1,064,677**	207,189
Reinsurance commission revenue	**6,843**	6,367	**3,861**	4,050
Total insurance income	**2,537,469**	1,603,694	**2,029,098**	1,151,852
Investment income				
Interest income	**29,281**	38,826	**20,384**	29,897
Dividend income				
Other entities	**2,097**	3,273	**21**	28
Related parties	**-**	-	**23,600**	45,400
Net (loss)/gain on financial assets at fair value through profit or loss	**(5,331)**	3,017	**(8,708)**	(2,841)
Total investment income	**26,047**	45,116	**35,297**	72,484
Total revenue	**2,563,516**	1,648,810	**2,064,395**	1,224,336

4.1 Investment Income

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Investment income on insurance funds	**14,851**	21,439	**8,886**	13,524
Investment income on shareholder funds	**11,196**	23,677	**26,411**	58,960
Total investment income	**26,047**	45,116	**35,297**	72,484

Notes to the financial statements (continued)

5. Net incurred claims

Current year claims relate to risks borne in the current financial year. Prior year claims relate to a reassessment of the risks borne in all previous financial years.

	Consolidated			Company		
	Current Year $'000	Prior Year $'000	Total $'000	Current Year $'000	Prior Year $'000	Total $'000
Year ended 30 June 2017						
Gross incurred claims and related expenses						
Undiscounted	**1,790,580**	**152,873**	**1,943,453**	**1,459,974**	**145,726**	**1,605,700**
Discount and discount movement	**(46,859)**	**(147)**	**(47,006)**	**(44,104)**	**(3,035)**	**(47,139)**
Gross incurred claims discounted	**1,743,721**	**152,726**	**1,896,447**	**1,415,870**	**142,691**	**1,558,561**
Reinsurance and other recoveries						
Undiscounted	**(1,056,351)**	**(155,020)**	**(1,211,371)**	**(966,952)**	**(146,214)**	**(1,113,166)**
Discount and discount movement	**43,294**	**5,996**	**49,290**	**42,490**	**5,999**	**48,489**
Reinsurance and other recoveries discounted	**(1,013,057)**	**(149,024)**	**(1,162,081)**	**(924,462)**	**(140,215)**	**(1,064,677)**
Net incurred claims	**730,664**	**3,702**	**734,366**	**491,408**	**2,476**	**493,884**
Year ended 30 June 2016						
Gross incurred claims and related expenses						
Undiscounted	726,183	133,456	859,639	458,725	125,471	584,196
Discount and discount movement	(6,500)	36,735	30,235	(1,499)	32,429	30,930
Gross incurred claims discounted	719,683	170,191	889,874	457,226	157,900	615,126
Reinsurance and other recoveries						
Undiscounted	(96,459)	(160,328)	(256,787)	(40,083)	(147,158)	(187,241)
Discount and discount movement	730	(21,529)	(20,799)	292	(20,240)	(19,948)
Reinsurance and other recoveries discounted	(95,729)	(181,857)	(277,586)	(39,791)	(167,398)	(207,189)
Net incurred claims	623,954	(11,666)	612,288	417,435	(9,498)	407,937

Details of the uncertainties that exist in measuring gross incurred claims and reinsurance recoveries arising from the Canterbury and Kaikoura earthquakes are explained in Note 18.1.

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Notes to the financial statements (continued)

6. Profit before tax

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Profit before tax is arrived at after charging/(crediting) the following specific items:				
Bad and doubtful debt expense	**13**	40	**-**	8
Contributions to defined contribution superannuation schemes	**2,018**	4,280	**479**	2,853
Depreciation on plant and equipment	**3,280**	3,614	**2,579**	2,877
Employee benefits	**78,029**	154,675	**24,678**	104,264
Other expenses/(income)	**26,577**	(25)	**26,577**	(25)
(Gain)/loss on disposal of plant and equipment	**(49)**	53	**(57)**	17
Operating lease rental expenses	**9,509**	9,023	**6,357**	5,989
Software amortisation cost (Note 15.3)	**6,618**	4,892	**6,618**	4,892

During the year ended 30 June 2017, a related entity Suncorp NZ Employees Limited (**SNZEL**) was established to act as the employer for certain Suncorp New Zealand companies. As a result, the Company's employee entitlements were transferred to SNZEL. The Company is now recharged for employee-related costs instead of incurring them directly as in prior periods

Other expenses of $26,577,000 for the year ending 30 June 2017 relates to the loss on disposal arising from the sale of the majority of the Autosure motor insurance business to Turners Limited.

7. Income tax

7.1 Income tax expense

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Profit before tax	**38,771**	198,361	**7,024**	173,017
Prima facie income tax @ 28% (2016: 28%)	**10,856**	55,541	**1,967**	48,444
Movement in income tax expense due to:				
Non-deductible expenditure	**1,443**	408	**1,334**	282
Related party dividend adjustments	**-**	-	**4,816**	(6,048)
Imputation credits	**(227)**	(213)	**(11,430)**	(6,672)
Tax exempt revenue	**(898)**	(449)	**-**	-
Other	**7,441**	(66)	**7,441**	-
Adjustment for prior financial years	**(124)**	196	**(92)**	-
Income tax expense	**18,491**	55,417	**4,036**	36,006
Income tax expense recognised in profit consists of:				
Current tax expense				
Current year	**17,878**	53,344	**3,909**	35,285
Adjustments for prior financial years	**(544)**	(2,465)	**(535)**	(1,961)
	17,334	50,879	**3,374**	33,324
Deferred tax expense				
Current year	**737**	1,877	**219**	721
Adjustments for prior financial years	**420**	2,661	**443**	1,961
	1,157	4,538	**662**	2,682
Income tax expense	**18,491**	55,417	**4,036**	36,006
Income tax expense/(credit) recognised in other comprehensive income				
Income tax on actuarial gains/losses on defined benefit funds	**2,357**	(2,868)	**2,357**	(2,868)

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Notes to the financial statements (continued)

7.2 Imputation credits

	Consolidated		Company	
	2017 $'000	**2016 $'000**	**2017 $'000**	**2016 $'000**
SGHNZL ICA Group	**202,422**	166,819	**202,422**	166,819
Subsidiaries outside the SGHNZL ICA Group	**(1,161)**	8,404	**-**	-
Imputation credits available for use in subsequent reporting periods	**201,261**	175,223	**202,422**	166,819

The Company is a member of the Suncorp Group Holdings (NZ) Limited consolidated imputation credit account group (**SGHNZL ICA Group**) and together with the other members has access to the accumulated imputation credits contained within that SGHNZL ICA Group.

7.3 Current tax

	Consolidated		Company	
	2017 $'000	**2016 $'000**	**2017 $'000**	**2016 $'000**
Balance at the beginning of the financial year	**(7,862)**	(4,689)	**(1,999)**	(2,464)
Income tax paid net of refunds	**30,077**	49,008	**12,108**	35,141
Current year tax on operating profit	**(17,878)**	(53,344)	**(3,909)**	(35,285)
Adjustment for prior financial years	**544**	2,465	**535**	1,961
Transfers between related parties	**(138)**	(1,302)	**(126)**	(1,352)
Balance at the end of the financial year	**4,743**	(7,862)	**6,609**	(1,999)

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Notes to the financial statements (continued)

7.4 Deferred tax

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income taxes relate to the same fiscal authority. The offset amounts are as follows:

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Deferred tax assets are attributable to:				
Depreciable assets	5,947	7,369	5,138	6,104
Employee benefits	5,710	12,918	3,834	11,054
Payables and other liabilities	4,874	1,939	4,536	2,199
Total deferred tax assets	16,531	22,226	13,508	19,357
Deferred tax liabilities are attributable to:				
Investments	(453)	(27)	(70)	(27)
Deferred acquisition costs	(34,131)	(33,804)	(29,128)	(28,437)
Risk margins	(3,404)	(2,773)	-	-
Total deferred tax liabilities	(37,988)	(36,604)	(29,198)	(28,464)
Net deferred tax liabilities	(21,457)	(14,378)	(15,690)	(9,107)
Movements				
Deferred tax assets				
Balance at the beginning of the financial year	22,226	21,798	19,357	17,699
Movement recognised in profit or loss	227	(2,440)	73	(1,210)
Transfer to related party	(3,565)	-	(3,565)	-
Recognised in other comprehensive income	(2,357)	2,868	(2,357)	2,868
Balance at the end of the financial year	16,531	22,226	13,508	19,357
Deferred tax liabilities				
Balance at the beginning of the financial year	(36,604)	(34,506)	(28,464)	(26,992)
Movement recognised in profit or loss	(1,384)	(2,098)	(734)	(1,472)
Balance at the end of the financial year	(37,988)	(36,604)	(29,198)	(28,464)

8. Cash and cash equivalents

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Cash at bank and on hand	25,060	14,185	24,207	11,177
Shared property reinstatement deposits (Note 16)	15,254	17,010	10,388	11,361
Cash held within investment portfolios	35,145	48,610	28,356	40,273
Total cash and cash equivalents	75,459	79,805	62,951	62,811

Shared property reinstatement deposits relate to advances received from other insurers and property owners for multi-unit property reinstatements arising from the Canterbury earthquake where the Group acts as the lead insurer to facilitate the property reinstatement on behalf of all property owners. These amounts are held in a separate bank account for the sole purpose of undertaking these property reinstatements.

Notes to the financial statements (continued)

9. Receivables and other assets

	Consolidated		Company	
	2017	**2016**	**2017**	**2016**
	$'000	**$'000**	**$'000**	**$'000**
Trade and other receivables				
Premiums due	**489,288**	447,971	**334,017**	312,057
Amounts due from related parties (Note 27.2)	**842**	2,297	**1,447**	27,188
Prepaid expenses	**659**	1,239	**621**	1,136
Amounts due from reinsurers	**56,829**	39,099	**49,279**	34,887
GST receivable	**-**	-	**1,234**	-
Provision for bad and doubtful debts	**(4)**	(6)	**-**	-
Total trade and other receivables	**547,614**	490,600	**386,598**	375,268
Other assets				
Accrued income	**5,508**	6,335	**3,669**	4,774
Investment receivables	**-**	-	**-**	780
Other assets	**3,812**	6,306	**3,651**	6,300
Total other assets	**9,320**	12,641	**7,320**	11,854
Total receivables and other assets	**556,934**	503,241	**393,918**	387,122
Current	**556,934**	503,241	**393,918**	387,122
Non-current	**-**	-	**-**	-
Total receivables and other assets	**556,934**	503,241	**393,918**	387,122
Movements in provision for bad and doubtful debts				
Balance at the beginning of the financial year	**(6)**	6	**-**	-
Provision released during the financial year	**2**	-	**-**	-
Balance at the end of the financial year	**(4)**	(6)	**-**	-

Notes to the financial statements (continued)

10. Investment securities

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Financial assets at fair value through profit or loss				
Interest bearing securities				
Debentures and corporate bonds	**259,786**	313,422	**163,988**	220,806
Government and semi-government securities	**173,665**	176,712	**118,075**	134,778
Discounted securities*	**212,629**	268,853	**136,725**	185,408
Total interest bearing securities	**646,080**	758,987	**418,788**	540,992
Derivatives (Note 24.3)	**(240)**	(419)	**(240)**	(419)
Unit trusts	**85,183**	118,322	**-**	-
Equities	**44,302**	298	**44,302**	298
Total financial assets at fair value through profit or loss	**775,325**	877,188	**462,850**	540,871
Loans and receivables				
Staff mortgages	**47**	54	**47**	54
Total investment securities	**775,372**	877,242	**462,897**	540,925

* Discounted securities include floating rate notes, term deposits and commercial papers.

Included within equities is $44m in respect of the Company's 19.99% holding in Tower Limited. The Company has made an offer to acquire the remaining shares in Tower Limited which is subject to regulatory approval.

11. Reinsurance and other recoveries receivable

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Expected future reinsurance and other recoveries undiscounted	**1,267,200**	582,186	**1,196,907**	525,037
Discount to present value	**(60,463)**	(11,173)	**(58,125)**	(9,636)
Total reinsurance and other recoveries receivable	**1,206,737**	571,013	**1,138,782**	515,401
Current	**387,535**	294,561	**345,093**	263,751
Non-current	**819,202**	276,452	**793,689**	251,650
Total reinsurance and other recoveries receivable	**1,206,737**	571,013	**1,138,782**	515,401

The balance of reinsurance and other recoveries receivable disclosed above is gross of deferred reinsurance liabilities of nil for the Group and Company (2016: $90.8m for Group and $78.6m for Company) (refer to Note 16).

Details of the uncertainties that exist in measuring reinsurance recoveries arising from the Canterbury and Kaikoura earthquakes are explained in Note 18.1.

Notes to the financial statements (continued)

12. Deferred reinsurance premiums

	Consolidated		Company	
	2017	**2016**	**2017**	**2016**
	$'000	**$'000**	**$'000**	**$'000**
Balance at the beginning of the financial year	**181,687**	217,573	**150,981**	180,239
Reinsurance premium liability incurred	**176,924**	144,967	**139,288**	110,983
Reinsurance premium charged to profit or loss	**(205,868)**	(180,853)	**(166,798)**	(140,241)
Balance at the end of the financial year	**152,743**	181,687	**123,471**	150,981

13. Deferred acquisition costs

	Consolidated		Company	
	2017	**2016**	**2017**	**2016**
	$'000	**$'000**	**$'000**	**$'000**
Balance at the beginning of the financial year	**120,727**	116,043	**101,560**	96,305
Acquisition costs deferred	**278,220**	267,351	**240,763**	227,882
Amortisation charged to profit or loss	**(277,949)**	(269,034)	**(236,210)**	(226,677)
Autosure portfolio transfer	**(5,943)**	-	**(5,943)**	-
Reinsurance commission recognised in profit or loss	**6,843**	6,367	**3,861**	4,050
Balance at the end of the financial year	**121,898**	120,727	**104,031**	101,560

14. Investment in subsidiaries

	Company	
	2017	**2016**
	$'000	**$'000**
Shares in subsidiaries	**37,304**	37,304

The Company's investments in subsidiaries comprise shares held at cost. All entities are incorporated in New Zealand and have a balance date of 30 June.

		Company	
		2017	**2016**
Trading subsidiaries	**Principal activity**	**%**	**%**
AA Insurance Limited	General Insurance	**68**	68
Vero Liability Insurance Limited	General Insurance	**100**	100

15. Intangible assets

Intangible assets consist of two main components, goodwill and computer software. The value of the goodwill has been reviewed for impairment in accordance with NZ IAS 36 Impairment of Assets. Goodwill is deemed to have an indefinite useful life and has therefore not been amortised. Computer software is deemed to have a finite life and is amortised at a rate of 20%-33% per annum on a straight line basis.

	Consolidated		Company	
	2017	**2016**	**2017**	**2016**
	$'000	**$'000**	**$'000**	**$'000**
Goodwill	**21,902**	81,608	**22,441**	82,147
Computer software	**24,635**	17,166	**24,635**	17,166
Total intangible assets	**46,537**	98,774	**47,076**	99,313

Notes to the financial statements (continued)

15.1 Goodwill

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
At 1 July				
Cost	**94,869**	94,869	**95,345**	95,345
Accumulated impairment	**(13,261)**	(13,261)	**(13,198)**	(13,198)
Balance at the beginning of the financial year	**81,608**	81,608	**82,147**	82,147
Disposals	**(67,802)**	-	**(67,802)**	-
Add back accumulated impairment on business disposal	**8,096**	-	**8,096**	-
Balance at the end of the financial year	**21,902**	81,608	**22,441**	82,147
At 30 June				
Cost	**27,067**	94,869	**27,543**	95,345
Accumulated impairment	**(5,165)**	(13,261)	**(5,102)**	(13,198)
Balance at the end of the financial year	**21,902**	81,608	**22,441**	82,147

During the year the Company sold the Autosure business to Turners Limited. Under the transaction Turners acquired the Autosure brand, Autosure mechanical breakdown insurance and credit related payment protection insurance portfolios. The Company entered into a new corporate partnership with Turners in which the Company retained the Autosure motor vehicle insurance portfolio and will underwrite Turners motor vehicle insurance portfolio as customers renew.

15.2 Impairment testing for cash-generating units containing goodwill

For the purpose of impairment testing, goodwill is allocated to significant cash generating units (**CGU**) as outlined in the table below.

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
AA Insurance	**13,235**	13,235	**13,410**	13,410
AMP General	**8,667**	8,667	**9,031**	9,031
Autosure	**-**	59,706	**-**	59,706
Carrying amount of goodwill	**21,902**	81,608	**22,441**	82,147

The carrying amount of goodwill allocated to each CGU is compared to its recoverable amount determined based on a value-in-use basis and if the recoverable amount is lower, the asset is written down. For the year ended 30 June 2017, no impairment loss has been recognised (2016: nil).

Value in use was determined by discounting the future cash flows generated from the continuing use of these units and was based on the following key assumptions, for which the values have been obtained on the basis of past experience:

- Cash flows are projected from the financial forecasts prepared by the business units covering a five-year period;
- A terminal growth rate of 2.75% (2016: 2.75%) is used to extrapolate cash flows beyond the five-year projections, which does not exceed the long-term average growth rate for the industry;
- The weighted average cost of capital of 9.4% (2016: 9.2%) is used as the post-tax discount rate.

At 30 June 2017, the recoverable amount of each CGU exceeds its carrying amount of goodwill and, as a result, no impairment loss has been recognised in profit or loss. Based on information available and market conditions at 30 June 2017, a reasonably possible change to any of the key assumptions made in this assessment would not cause the CGU's recoverable amount to be less than its carrying amount.

Notes to the financial statements (continued)

15.3 Software

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
At 1 July				
Cost	**54,533**	39,908	**52,875**	38,250
Accumulated amortisation and impairment	**(37,367)**	(32,475)	**(35,709)**	(30,817)
Balance at the beginning of the financial year	**17,166**	7,433	**17,166**	7,433
Additions	**14,088**	14,625	**14,088**	14,625
Disposals	**(6,648)**	(368)	**(6,648)**	(368)
Add back accumulated depreciation on assets disposed	**6,648**	368	**6,648**	368
Amortisation charge	**(6,618)**	(4,892)	**(6,618)**	(4,892)
Balance at the end of the financial year	**24,636**	17,166	**24,636**	17,166
At 30 June				
Cost	**61,973**	54,533	**60,315**	52,875
Accumulated amortisation and impairment	**(37,337)**	(37,367)	**(35,679)**	(35,709)
Balance at the end of the financial year	**24,636**	17,166	**24,636**	17,166

16. Payables and other liabilities

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Trade creditors and accruals	**73,984**	82,380	**61,510**	62,285
GST payable	**442**	4,776	**-**	3,019
Investment payables	**4,040**	3,190	**2,413**	-
Amounts due to reinsurers	**160,557**	176,421	**136,406**	149,794
Shared property reinstatement advances (Note 8)	**15,254**	17,010	**10,388**	11,361
Deferred reinsurance liabilities (Note 11)	**-**	90,762	**-**	78,585
Amounts due to related parties (Note 27.2)	**8,171**	1,092	**9,635**	32
Total payables and other liabilities	**262,448**	375,631	**220,352**	305,076
Current	**262,448**	313,761	**220,352**	249,539
Non-current	**-**	61,870	**-**	55,537
Total payables and other liabilities	**262,448**	375,631	**220,352**	305,076

Deferred reinsurance liabilities relate to the settlement of reinsurance recoveries received in the 2015 financial year in relation to the 2010/2011 Canterbury earthquakes by entities in the Suncorp Group ahead of the actual settlement of the underlying claims.

17. Unearned premium liabilities

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Balance at the beginning of the financial year	**666,251**	647,284	**458,034**	449,998
Autosure portfolio transfer	**(37,588)**	-	**(37,588)**	-
Premiums written during the financial year (Note 4)	**1,423,640**	1,338,708	**990,726**	948,649
Premiums earned during the financial year (Note 4)	**(1,368,545)**	(1,319,741)	**(960,560)**	(940,613)
Balance at the end of the financial year	**683,758**	666,251	**450,612**	458,034

Notes to the financial statements (continued)

17.1 Liability adequacy test

The liability adequacy test which was performed as at 30 June 2017 identified a surplus for the Group and Company (30 June 2016: surplus).

18. Outstanding claims liabilities

18.1 Gross outstanding claims liabilities

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Gross central estimate - undiscounted	**1,461,337**	806,266	**1,300,587**	670,139
Discount to present value	**(63,296)**	(22,118)	**(58,413)**	(17,778)
Claim handling expenses	**74,291**	25,991	**64,616**	18,340
Risk margin	**54,103**	44,654	**40,863**	32,500
Gross outstanding claims liabilities	**1,526,435**	854,793	**1,347,653**	703,201
Current	**614,412**	506,559	**510,457**	419,699
Non-current	**912,023**	348,234	**837,196**	283,502
Gross outstanding claims liabilities	**1,526,435**	854,793	**1,347,653**	703,201

There is significant uncertainty with regards to the estimation of gross outstanding claims liabilities and related reinsurance recoveries for the recent November 2016 Kaikoura earthquakes. Uncertainty also remains for the 2010 and 2011 Canterbury earthquake claims, despite continued progress in the settlement of these claims. The uncertainty on these events is large in dollar terms due to the volume, value and complexity of the outstanding earthquake claims relative to other outstanding claims on the statements of financial position.

At balance date, the central estimate of gross outstanding claims liabilities, plus the net risk margin, attributed to the Kaikoura earthquakes totals $0.76 billion and $0.75 billion for the Group and Company, respectively. The equivalent figures for the Canterbury earthquakes totals $0.38 billion and $0.37 billion for the Group and Company, respectively (2016: $0.52 billion and $0.51 billion respectively).

The central estimate represents actuarial estimates, as at 30 June 2017, of what the Group and Company ultimately has left to pay, prior to receiving any reinsurance recoveries in relation to these claims. Given the nature of the uncertainties associated with the remaining earthquake claims, the actual claims experience may deviate, perhaps substantially, from the central estimate as at 30 June 2017.

The net risk margin represents additional provisions required to meet expected claim payments, net of all reinsurance, with a 90% probability of sufficiency. In the event of actual claims experience deviating from expectations, the net risk margin is designed to act as a buffer to minimise the impact on the Group's financial performance.

On behalf of the Company and Group, Suncorp Group Limited has an Adverse Development Cover (**ADC**) in place to cover Suncorp's net exposure to losses arising from the February 2011 Canterbury earthquake between AU $3.1 billion and AU $3.4 billion. The central estimate of the February 2011 event at the balance date is above the limit of the ADC as at 30 June 2017.

Future movements in the AUD:NZD exchange rate can affect the net incurred claims position. This arises because claims are paid in New Zealand dollars, but the applicable catastrophe reinsurance programme is denominated in Australian dollars. An allowance is made for foreign exchange risk in the central estimate as well as the net risk margin.

18.2 Reconciliation of movement in discounted outstanding claims liabilities

	Note	Consolidated		Company	
		2017 $'000	2016 $'000	2017 $'000	2016 $'000
Net outstanding claims liabilities at the beginning of the financial year		**283,780**	322,626	**187,800**	225,372
Prior periods					
Payments net of reinsurance and other recoveries		**(179,353)**	(221,623)	**(130,985)**	(167,534)
Movement in discounting		**3,512**	3,901	**2,062**	2,613
Margin release on prior periods		**(16,712)**	(22,600)	**(11,487)**	(16,247)
Incurred claims due to changes in assumptions and experience		**13,000**	2,059	**8,102**	(894)
Change in discount rate		**(369)**	2,118	**(64)**	820
Change in claims handling expense rate		**150**	(93)	**150**	(93)
Change in inflation assumption		**(73)**	(81)	**(44)**	(401)
Movement in risk margins		**4,194**	3,030	**3,757**	4,704
Current period					
Net ultimate incurred costs		**730,664**	623,954	**491,408**	417,436
Payments net of reinsurance recoveries		**(519,095)**	(429,511)	**(341,828)**	(277,976)
Net outstanding claims liabilities at end of the financial year		**319,698**	283,780	**208,871**	187,800
Reinsurance and other recoveries receivable	11	**1,206,737**	571,013	**1,138,782**	515,401
Gross outstanding claims liabilities		**1,526,435**	854,793	**1,347,653**	703,201

18.3 Claims development tables

The following tables show the development of undiscounted net outstanding claims relative to the ultimate expected claims for the ten most recent accident years.

Consolidated	Accident year											2017
Accident year	**Prior $'000**	**2008 $'000**	**2009 $'000**	**2010 $'000**	**2011 $'000**	**2012 $'000**	**2013 $'000**	**2014 $'000**	**2015 $'000**	**2016 $'000**	**2017 $'000**	**Total $'000**
Estimate of ultimate claims cost:												
At end of accident year		27,665	28,685	24,487	173,474	44,976	27,357	28,346	29,590	32,328	31,563	31,563
One year later		28,695	27,109	19,450	201,947	46,363	27,371	29,103	32,625	31,316		31,316
Two years later		28,386	24,478	20,006	232,508	43,717	29,349	29,340	31,779			31,779
Three years later		27,373	24,553	21,692	279,859	40,554	28,041	27,469				27,469
Four years later		27,474	25,004	21,821	286,287	42,005	27,269					27,269
Five years later		28,871	24,826	21,988	280,470	44,083						44,083
Six years later		29,051	26,380	21,221	281,221							281,221
Seven years later		28,703	25,592	21,277								21,277
Eight years later		28,661	25,507									25,507
Nine years later		28,731										28,731
Current estimate of cumulative claims cost	152,784	28,731	25,507	21,277	281,221	44,083	27,269	27,469	31,779	31,316	31,563	702,999
Payments	151,664	28,159	24,522	21,026	265,548	37,967	24,209	22,630	22,550	16,181	5,925	620,381
Outstanding claims - undiscounted	1,120	572	985	251	15,673	6,116	3,060	4,839	9,229	15,135	25,638	82,618
Discount to present value	(45)	(17)	(23)	(8)	(1,332)	(182)	(100)	(176)	(373)	(638)	(1,102)	(3,996)
Outstanding claims - long tail	1,075	555	962	243	14,341	5,934	2,960	4,663	8,856	14,497	24,536	78,622
Outstanding claims - short tail												112,681
Claims handling expenses												74,292
Risk margin												54,103
Total net outstanding claims liabilities												319,698
Reinsurance and other recoveries receivable												1,206,737
Total gross outstanding claims liabilities												1,526,435

Notes to the financial statements (continued)

18.3 Claims development tables (continued)

Company	Accident year											2017
Accident year	Prior $'000	2008 $'000	2009 $'000	2010 $'000	2011 $'000	2012 $'000	2013 $'000	2014 $'000	2015 $'000	2016 $'000	2017 $'000	Total $'000
Estimate of ultimate claims cost:												
At end of accident year		9,585	7,554	6,022	146,243	23,465	7,997	9,407	8,561	8,887	6,934	6,934
One year later		11,040	6,556	5,185	174,381	24,074	6,793	9,105	7,150	7,136		7,136
Two years later		10,287	6,035	5,344	202,036	19,714	6,659	8,641	7,880			7,880
Three years later		10,097	5,818	5,394	242,500	15,488	6,631	7,847				7,847
Four years later		9,835	5,864	5,282	247,440	17,523	6,426					6,426
Five years later		9,959	6,065	5,393	242,584	17,546						17,546
Six years later		10,098	6,048	5,529	242,520							242,520
Seven years later		10,116	6,090	5,586								5,586
Eight years later		10,105	6,189									6,189
Nine years later		10,101										10,101
Current estimate of cumulative claims cost	114,880	10,101	6,189	5,586	242,520	17,546	6,426	7,847	7,880	7,136	6,934	433,045
Payments	113,806	10,100	6,187	5,578	228,969	16,158	6,300	7,542	7,321	5,567	2,437	409,965
Outstanding claims - undiscounted	1,120	1	2	8	13,551	1,388	126	305	559	1,569	4,497	23,126
Discount to present value	(45)	-	-	-	(1,170)	(39)	(3)	(6)	(12)	(33)	(107)	(1,415)
Outstanding claims - long tail	1,075	1	2	8	12,381	1,349	123	299	547	1,536	4,390	21,711
Outstanding claims - short tail												81,681
Claims handling expenses												64,616
Risk margin												40,863
Total net outstanding claims liabilities												208,871
Reinsurance and other recoveries receivable												1,138,782
Total gross outstanding claims liabilities												1,347,653

The claims development tables disclose amounts net of reinsurance and third party recoveries to give the most meaningful insight into the impact on profit or loss. Short-tail claims are disclosed separately as they are generally subject to less uncertainty since they are normally reported soon after the incident.

18.4 Actuarial Assumptions and Methods

a) Assumptions

The following key assumptions have been applied in determining the net outstanding claims liabilities of the Group and Company including claims arising from the Canterbury and Kaikoura earthquakes:

	Consolidated		Company	
	2017	2016	2017	2016
Weighted average term to settlement (years)	0.94	0.95	0.71	0.65
Economic inflation rate	2.2%	2.3%	2.0%	2.0%
Superimposed inflation rate	1.5%	1.5%	0.2%	0.2%
Discount rate	2.2%	2.1%	2.1%	2.1%
Claim handling expense ratio	10.6%	9.2%	10.4%	9.0%
Risk margin	20.8%	18.7%	24.3%	20.9%

Weighted average term to settlement - The average weighted term to settlement is calculated separately by class of business and is based on historic settlement patterns.

Notes to the financial statements (continued)

a) Assumptions (continued)

Economic and superimposed inflation - Economic inflation is based on economic indicators such as the consumer price index and/or increases in average weekly earnings. Superimposed inflation reflects the tendency for some costs, such as court awards, to increase at levels in excess of economic inflation. Inflation assumptions are set at a class of business level and reflect past experience and future expectations

In some cases, no explicit assumption for inflation has been made. Instead, there is an implicit assumption that future inflation will be in line with past inflation. In these situations, the inflation assumption has been estimated after considering current information on a number of suitable indices.

Discount rate - The outstanding claims liability is discounted at a rate equivalent to that inherent in a portfolio of riskless fixed interest securities with coupon and redemption cash flows exactly matching the projected inflation claim cash flows.

Claim handling expense allowance - An estimate of outstanding claim liability will typically incorporate an allowance for the future cost of administering the claims. This allowance is determined after analysing claims related expenses incurred by the portfolio in question, adjusted for the expected pattern of payment of claim handling expenses during the life of a claim.

Risk margin - The overall risk margin is determined after analysing the relative uncertainty of the outstanding claims estimate for each class of business and the diversification between classes.

The assumptions regarding uncertainty for each class are applied to the net central estimates, and the results aggregated, allowing for diversification in order to arrive at an overall provision, which is intended to have a 90% (2016: 90%) probability of sufficiency (**POS**).

A net risk margin at an approximate 90% POS (2016: 90%) has been included in the net outstanding claims provision in respect of the 2010 and 2011 Canterbury earthquakes. The net risk margin takes into account the retention and limits of the 2010 and 2011 Suncorp Group catastrophe programmes; the timing of cash flows and the currency exchange rates that are likely over the future payment period.

b) Impact of changes in assumptions

The Group and the Company conduct sensitivity analyses to quantify the exposure to the risk of changes in the key underlying actuarial assumptions. A sensitivity analysis is conducted on each variable, whilst holding all other variables constant. The tables below describe how a change in each assumption will affect the profit before tax. There is no impact on equity reserves.

		Consolidated		Company	
	Movement in variables	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Weighted average term to settlement - years	+0.5	2,379	2,304	100	128
	-0.5	(2,361)	(2,286)	(100)	128
Inflation rate	+1%	2,773	2,231	1,405	896
	-1%	(2,775)	(2,235)	(1,409)	(900)
Discount rate	+1%	(2,789)	(2,249)	(1,397)	(892)
	-1%	2,842	2,290	1,420	906
Claim handling expense ratio	+1%	2,891	2,598	1,891	1,723
	-1%	(2,891)	(2,598)	(1,891)	(1,723)
Risk margin	+1%	2,598	2,391	1,680	1,553
	-1%	(2,598)	(2,391)	(1,680)	(1,553)

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Notes to the financial statements (continued)

c) Actuarial information

Kate Dron is the Appointed Actuary for the Company. She is a Fellow of the New Zealand Society of Actuaries and a Fellow of the Institute and Faculty of Actuaries (UK). The Appointed Actuary receives a proportion of remuneration based on the financial results of the Suncorp Group. Karl Marshall, of The Quantium Group Pty Limited, is the Appointed Actuary for Vero Liability Insurance Limited (**VLIL**) and AA Insurance Limited (**AAIL**). Mr Marshall is a Fellow of the Institute of Actuaries of Australia. Mr Marshall has no financial interest in the Group.

According to section 77(1) of the Insurance (Prudential Supervision) Act 2010 the Appointed Actuaries must review the actuarial information in, or used in the preparation of, the financial statements.

The outstanding claims reserves disclosed for the Company have been calculated in accordance with the New Zealand Society of Actuaries Professional Standard No. 30 "Valuations of General Insurance Claims". The effective date of the Appointed Actuary's advice is 31 March 2017, updated to 30 June 2017.

The outstanding claims reserves disclosed for VLIL and AAIL have been calculated in accordance with the New Zealand Society of Actuaries Professional Standard No. 30 "Valuations of General Insurance Claims". The effective date of Mr Marshall's advice is 31 March 2017, updated to 30 June 2017.

The Appointed Actuaries are satisfied that they have obtained all the information and explanations required. They are satisfied that the actuarial information has been used appropriately in the preparation of the financial statements and included appropriately in the financial statements.

In particular, the Appointed Actuaries are satisfied as to the nature, sufficiency and accuracy of the data used to determine the outstanding claims liabilities. There were no qualifications contained in their respective actuarial advice. The key assumptions used in the compilations of the reserves as at 30 June 2017 have been outlined above.

In addition, the Company's Board Audit and Risk Committee (**BARC**) receives a Financial Condition Report (**FCR**) annually from the Appointed Actuary of the Company in accordance with the Act. The purpose of the FCR is to provide the Appointed Actuary's objective assessment of the Company's overall financial condition. It considers, among other things, the material risks facing the Company that, in the Appointed Actuary's opinion, pose a threat to its ability to remain financially solvent now and in the future. The Appointed Actuary for the Company's licensed insurance subsidiaries, VLIL and AAIL, also provides an FCR to his respective BARCs.

19. Employee benefit obligations

	Consolidated		Company	
	2017	**2016**	**2017**	**2016**
	$'000	**$'000**	**$'000**	**$'000**
Employee entitlements	**7,154**	18,957	**-**	11,977
Net defined benefit liability	**13,285**	21,328	**13,694**	21,845
Total employee benefits obligation	**20,439**	40,285	**13,694**	33,822
Current	**7,154**	18,957	**-**	11,977
Non-current	**13,285**	21,328	**13,694**	21,845
Total employee benefits obligation	**20,439**	40,285	**13,694**	33,822

During the year ended 30 June 2017, a related entity SNZEL was established to act as the employer for certain Suncorp New Zealand companies. As a result, the Company's employee entitlements were transferred to SNZEL. The Company is now recharged for employee-related costs instead of incurring them directly as in prior periods.

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Notes to the financial statements (continued)

19.1 Defined benefit superannuation funds

The Group participates in three defined benefit superannuation funds which provide benefits to members on retirement, disability or death. All defined benefit funds are now closed to new members, with new employees now being given membership of a defined contribution fund.

The following tables summarises the deficit position for each defined benefit fund

Consolidated	2017			2016		
	Surplus $'000	**Deficit $'000**	**Net $'000**	**Surplus $'000**	**Deficit $'000**	**Net $'000**
Vero & Asteron New Zealand Staff Pension Scheme	**-**	**(11,716)**	**(11,716)**	-	(18,713)	(18,713)
RIG Superannuation Fund	**-**	**(763)**	**(763)**	-	(1,373)	(1,373)
Commercial Union General Insurance Staff Pension Scheme	**-**	**(806)**	**(806)**	-	(1,242)	(1,242)
Total net defined benefit liability	**-**	**(13,285)**	**(13,285)**	-	(21,328)	(21,328)

Company	2017			2016		
	Surplus $'000	**Deficit $'000**	**Net $'000**	**Surplus $'000**	**Deficit $'000**	**Net $'000**
Vero & Asteron New Zealand Staff Pension Scheme	**-**	**(12,125)**	**(12,125)**	-	(19,230)	(19,230)
RIG Superannuation Fund	**-**	**(763)**	**(763)**	-	(1,373)	(1,373)
Commercial Union General Insurance Staff Pension Scheme	**-**	**(806)**	**(806)**	-	(1,242)	(1,242)
Total net defined benefit liability	**-**	**(13,694)**	**(13,694)**	-	(21,845)	(21,845)

The characteristics of the defined benefit funds and their associated risks are summarised as follows:

- Members receive regular pension payments or deferred pension payments. The amount of pension payable upon retirement of active members is determined based on final pensionable salary and pensionable service. Partial or full commutation of the pension may be allowed.
- The Financial Markets Conduct Act 2013 (which replaced the Superannuation Schemes Act 1989) governs the superannuation industry and provides the framework within which superannuation funds operate. The Act requires an actuarial valuation to be performed for each defined benefit superannuation fund at least every three years.

Notes to the financial statements (continued)

19.1 Defined benefits superannuation funds (continued)

- The Trustees of each fund are responsible for the governance of the fund. The Trustees have a legal obligation to act solely in the best interests of fund beneficiaries. The Trustees have the following roles:
  - Administration of the fund and payment to the beneficiaries from fund assets when required in accordance with the fund rules;
  - Management and investment of the fund assets; and
  - Compliance with superannuation law and other applicable regulations.
- The Financial Markets Authority licenses and supervises regulated superannuation funds.
- There are a number of risks to which each fund exposes the Group. The more significant risks relating to the defined benefits are:
  - Investment risk – The risk that investment returns will be lower than assumed and the Group will need to increase contributions to offset this shortfall.
  - Mortality risk – The risk that the members of the fund will live longer than assumed, increasing the number of pension payments and thereby requiring additional Group contributions.
  - Legislative risk – The risk that legislative changes could be made which increase the cost of providing the defined benefits.
- Other Suncorp Group entities participate in the funds and the amounts included in these financial statements relate to the Group's share in relation to the members that are attributable to the Group. The Group is not liable for any deficits or contributions attributable to other Suncorp Group entities.
- There were no fund amendments or curtailments during the year. The Vero & Asteron New Zealand Staff Pension Scheme made a cash offer to pensioners during the year with payments under the offer being treated as a settlement.

a) Present value of defined benefit fund

	Consolidated		Company	
	2017 $'000	**2016 $'000**	**2017 $'000**	**2016 $'000**
Fair value of fund assets at the end of the financial year	**55,197**	56,552	**53,760**	54,942
Defined benefit obligations at the end of the financial year	**(64,098)**	(70,842)	**(62,935)**	(69,578)
Adjustment for contributions tax	**(4,384)**	(7,038)	**(4,519)**	(7,209)
Net liability recognised in the statements of financial position	**(13,285)**	(21,328)	**(13,694)**	(21,845)

The value of assets and liabilities shown above are the combined values of the three funds.

b) Reconciliation of movements

	Consolidated		Company	
Changes in the fair value of plan assets	**2017 $'000**	**2016 $'000**	**2017 $'000**	**2016 $'000**
Balance at the beginning of the financial year	**56,552**	60,426	**54,942**	59,110
Interest income	**1,568**	2,077	**1,521**	2,027
Actual return on plan assets less interest income	**1,242**	626	**1,444**	384
Contributions by Group companies	**462**	1,045	**442**	1,005
Contributions by plan participants	**8**	8	**8**	8
Benefits paid	**(3,855)**	(3,527)	**(3,829)**	(3,501)
Settlements	**(524)**	(3,834)	**(524)**	(3,834)
Premiums and expenses paid	**(256)**	(269)	**(244)**	(257)
Balance at the end of the financial year	**55,197**	56,552	**53,760**	54,942

Notes to the financial statements (continued)

b) Reconciliation of movements (continued)

	Consolidated		Company	
	2017	2016	2017	2016
Changes in the present value of defined benefit fund obligations	**$'000**	**$'000**	**$'000**	**$'000**
Balance at the beginning of the financial year	**(70,842)**	(68,735)	**(69,578)**	(67,689)
Current service cost	**(892)**	(771)	**(864)**	(748)
Interest expense	**(1,954)**	(2,340)	**(1,917)**	(2,301)
Contributions by plan participants	**(8)**	(8)	**(8)**	(8)
Actuarial losses arising from changes in demographic assumptions	**-**	353	**-**	348
Actuarial losses/(gain) arising from changes in financial assumptions	**4,580**	(7,459)	**4,447**	(7,284)
Actuarial gain arising from liability experience	**(257)**	(334)	**(252)**	(310)
Benefits paid	**3,855**	3,527	**3,829**	3,501
Settlements	**1,164**	4,656	**1,164**	4,656
Premiums and expenses paid	**256**	269	**244**	257
Balance at the end of the financial year	**(64,098)**	(70,842)	**(62,935)**	(69,578)

c) Categories of fund assets

	Consolidated		Company	
	2017	2016	2017	2016
Major categories of fund assets as a percentage of total fund assets	%	%	%	%
Equity	**33.5**	33.5	**33.5**	33.6
Fixed Income	**36.2**	36.2	**36.3**	36.2
Investments in managed funds	**17.5**	17.5	**17.5**	17.4
Cash	**12.7**	12.8	**12.8**	12.8
	100.0	100.0	**100.0**	100.0

The table above reflects the aggregate assets of the three defined benefit funds the Group participates in.

A review of the strategic asset allocation is undertaken periodically with the last review being completed in November 2013. The strategic asset allocation is implemented via investment mandates with external fund managers which sets a target weighting across asset classes to ensure appropriate asset-liability matching as well as benchmark return objectives.

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Notes to the financial statements (continued)

d) Principal actuarial assumptions

The principal actuarial assumptions used in the valuation of the defined benefit funds are as follows:

	Consolidated		Company	
	2017 %	2016 %	2017 %	2016 %
Vero & Asteron New Zealand Staff Pension Scheme				
Discount rate	**3.45**	2.96	**3.45**	2.96
Future salary increases	**2.25 for 2 yrs then 2.5 thereafter**	3.0	**2.25 for 2 yrs then 2.5 thereafter**	3.0
RIG Superannuation Fund				
Discount rate	**2.98**	2.55	**2.98**	2.55
Future salary increases	**n/a**	n/a	**n/a**	n/a
Commercial Union General Insurance Staff Pension Scheme				
Discount rate	**3.19**	2.73	**3.19**	2.73
Future salary increases	**2.25 for 2 yrs then 2.5 thereafter**	3.0	**2.25 for 2 yrs then 2.5 thereafter**	3.0

Mortality assumptions are based on the New Zealand Life Tables 2012-2014 with a one-year age setback and an age related future mortality improvement scale, starting from 2013 (the mid-point of the period on which the base Life Table was produced). A one year offset is used to reflect the lower mortality expected of pensioners relative to the overall New Zealand population.

The weighted average duration (in years) of each of the defined benefit funds obligation is:

	Consolidated		Company	
	2017	2016	2017	2016
Vero & Asteron New Zealand Staff Pension Scheme	**13**	14	**13**	14
RIG Superannuation Fund	**8**	9	**8**	9
Commercial Union General Insurance Staff Pension Scheme	**10**	11	**10**	11

e) Sensitivity analysis

Reasonably possible changes at the reporting date to one of the relevant actuarial assumptions, holding all other assumptions constant, would have affected the aggregate defined benefit obligation by the amounts shown below:

	Consolidated		Company	
	2017 Increase $'000	2017 Decrease $'000	2017 Increase $'000	2017 Decrease $'000
Discount rate movement (100 basis points)	(6,964)	8,554	(6,788)	8,323
Future salary increases (100 basis points)	1,104	(996)	1,058	(958)
One year movement in life expectancy	1,950	(1,955)	1,922	(1,926)

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Notes to the financial statements (continued)

f) Funding

The objective of funding is to ensure that the benefit entitlements of members and other beneficiaries are fully funded by the time they become payable. The funding requirements are based on an actuarial valuation performed for each defined benefit superannuation fund at least once every three years. The actuarial valuations for funding purposes prepared under applicable actuarial standards are different to the actuarial valuations prepared in accordance with accounting standards. Assumptions used in actuarial valuations for funding purposes may also be different to those described in section (d) above.

For the Vero & Asteron New Zealand Staff Pension Scheme other Suncorp Group entities also participate in the fund. The most recent statutory review was carried out as at 31 March 2014. The employers are currently contributing at a rate of 20% of active members' salaries (inclusive of contribution tax). In addition, currently each year lump sum contributions are considered; the amounts are subject to review by the trustees and employers following the actuary's interim actuarial advice. The most recent lump sum was $950,000 (inclusive of contribution tax) made in the year to 30 June 2016. A statutory review is being carried out as at 31 March 2017, but has yet to be reported on at the date of this report.

For the RIG Superannuation Fund, the most recent statutory review was carried out as at 31 March 2016 and, on the basis of that review, no employer contributions are currently required.

For the Commercial Union General Insurance Staff Pension Scheme the most recent statutory review was carried out as at 31 December 2013 and on the basis of that review no employer contributions have been required. A statutory review is being carried out as at 31 March 2017, but has yet to be reported on at the date of this report.

The Group intends to contribute $361,000 to the defined benefit funds in the financial year ending 30 June 2018, being 20% of active members' salary in the Vero & Asteron New Zealand Staff Pension Scheme. Further amounts may be payable based on the statutory review which is currently being undertaken.

20. Share capital

	Company		Company	
	2017 Shares No. (000)	2017 Shares $'000	2016 Shares No. (000)	2016 Shares $'000
Issued and fully paid ordinary shares	184,688	270,509	184,688	270,509
Shareholder contribution under equity settled employee share plans	-	6,311	-	6,257
Total share capital	184,688	276,820	184,688	276,766
Movements in shareholder contributions under equity settled employee share plans				
Balance at the beginning of the financial year	-	6,257	-	5,938
Contributions	-	54	-	319
Balance at the end of the financial year	-	6,311	-	6,257

The Company does not have authorised capital or par value in respect of its issued shares. All shares are fully paid.

As at 30 June 2017, the Company had 184,687,954 ordinary shares with no par value issued to Suncorp Group Holdings (NZ) Limited (2016:184,687,954). All shares rank equally with one vote attached to each fully paid ordinary share.

Notes to the financial statements (continued)

21. Capital management

21.1 Capital management policies and objectives

The Group is part of the Suncorp Group. The capital management strategy of the Suncorp Group is to optimise shareholder value by managing the level, mix and use of capital resources. The primary objective is to ensure there are sufficient capital resources to maintain and grow the business, in accordance with risk appetite. The Suncorp Group's Internal Capital Adequacy Assessment Process (**ICAAP**) provides the framework to ensure that the Suncorp Group as a whole, and each regulated entity, is capitalised to meet internal and external requirements. The ICAAP is reviewed regularly and, where appropriate, adjustments are made to reflect changes in the capital needs and risk profile of the Suncorp Group.

The Company and its two general insurance subsidiaries, Vero Liability Insurance Limited and AA Insurance Limited, are licensed insurance companies in accordance with the Insurance (Prudential Supervision) Act 2010 (the **Act**). All three companies manage their capital in accordance with the requirements of the Act and the Solvency Standard for Non-life Insurance Business (the **Solvency Standard**) issued by the Reserve Bank of New Zealand.

The Company and its licensed insurance subsidiaries are required to maintain a solvency margin of at least $0, i.e. actual solvency capital as determined under the Solvency Standard should be at or above the minimum solvency capital level. The actual amount retained as minimum solvency capital and determined by the Directors of the companies as appropriate to ensure their financial soundness, and the basis for determining the amount are set out below.

The Group and Company satisfied all externally imposed capital requirements which they were subject to during the year ended 30 June 2017.

The Company and its licensed insurance subsidiaries have embedded in their capital management framework the necessary tests to ensure continuous and full compliance with the Solvency Standard.

The Company and its subsidiaries Board Audit and Risk Committees oversees capital computations and maintains optimal capital structure by advising their respective Boards on dividend payments and share issues. In addition, the Group manages its required level of capital through analysis and optimisation of the product and asset mix, reinsurance program, catastrophe exposure and investment strategy.

21.2 Capital composition

The Group and Company manage their capital by considering both regulatory and economic capital. The primary source of capital used by the Company is total equity attributable to owners. Total equity attributable to owners is included in the definition of "capital" in the Solvency Standard.

Regulatory capital

Regulatory capital is made up of two components, actual solvency capital and minimum solvency capital with the difference representing the solvency margin. The calculation of the solvency margin for the Group, being the Company and its two general insurance subsidiaries Vero Liability Insurance Limited and AA Insurance Limited (**Licensed Insurer Group**), and the Company is detailed below:

	Licensed Insurer Group		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Actual solvency	**327,704**	292,797	**184,175**	171,096
Minimum solvency capital	**203,204**	186,764	**137,016**	126,721
Solvency margin	**124,500**	106,033	**47,159**	44,375
Solvency ratio	**1.61**	1.57	**1.34**	1.35

Notes to the financial statements (continued)

22. Credit rating

The Company and its general insurance subsidiaries have the following Standard & Poor's ratings which provides an indication of their ability to pay current and future claims.

	Credit Rating	
	2017	2016
Vero Insurance New Zealand Limited	A+	A+
Vero Liability insurance Limited	A+	A+
AA Insurance Limited	A+	A+

23. Notes to the statements of cash flows

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Profit for the financial year	20,280	142,944	2,988	137,011
Non-cash items				
Movement in financial assets at fair value through profit or loss	5,331	(3,017)	8,708	2,841
Depreciation and amortisation expense	9,898	8,506	9,197	7,769
Loss on disposal of Autosure business	26,577	-	26,577	-
Changes in assets and liabilities related to Autosure disposal	33,264	-	33,264	-
(Gain)/loss on disposal of plant and equipment	(49)	53	(57)	17
Share-based payments	54	319	54	319
Movement in defined benefit fund	5,949	(7,302)	6,060	(7,374)
Change in assets and liabilities				
Increase in receivables and other assets	(53,693)	(15,441)	(7,576)	(29,617)
(Increase)/decrease in reinsurance and other recoveries receivable	(635,724)	245,717	(623,381)	228,878
Decrease in deferred reinsurance premiums	28,944	35,886	27,510	29,258
Increase in deferred acquisition costs	(1,171)	(4,684)	(2,471)	(5,255)
Increase in current tax assets	(4,743)	-	(6,609)	-
Decrease/(increase) in deferred tax assets	5,695	(428)	5,849	(1,658)
Decrease in payables and other liabilities	(114,033)	(102,726)	(87,137)	(104,416)
Adjustment for outstanding dividend	9,600	(9,600)	-	-
Increase/(decrease) in unearned premium liabilities	17,507	18,967	(7,422)	8,036
(Decrease)/increase in current tax liabilities	(7,862)	3,173	(1,999)	(465)
Increase/(decrease) in outstanding claims liabilities	671,642	(284,588)	644,452	(266,450)
(Decrease)/increase in employee benefit obligations	(19,846)	7,132	(20,128)	7,372
Increase in deferred tax liabilities	1,384	2,098	734	1,472
Net cash (used in)/from operating activities	(996)	37,009	8,613	7,738

Notes to the financial statements (continued)

24. Financial instruments

24.1 Comparison of fair value to carrying amounts

Investment securities are recognised and measured at fair value and therefore their carrying value equates to their fair value.

Investments traded in an active market are valued at the closing quoted market price. The significant majority of other investments are valued using independently sourced valuations that do not involve the exercise of judgement by management.

Financial assets and liabilities that are not recognised and measured at fair value include cash and cash equivalents, receivables and other assets and payables. The basis of recognition and measurement of these financial assets and liabilities is described in Note 30.

24.2 Fair value hierarchy

Financial assets and liabilities that are recognised and measured at fair value are categorised by a hierarchy which identifies the most significant input used in the valuation methodology:

- Level 1 – quoted prices (unadjusted) in active markets for identical financial instruments.
- Level 2 – derived from other than quoted prices included within Level 1 that are observable for the financial instruments, either directly or indirectly.
- Level 3 – fair value measurement is not based on observable market data.

The Level 2 securities held by the Group represent investment securities and derivative assets/liabilities valued using a market comparison technique. For investment securities the fair value is calculated using observable inputs from a non-active market for an identical security with the valuation reflecting the exit price for the security. For derivatives the fair value is based on broker quotes. Similar contracts are traded in an active market and the quotes reflect the actual transactions in similar instruments.

	Level 1	Level 2	Level 3	Total
	$'000	$'000	$'000	$'000
Consolidated				
As at 30 June 2017				
Financial assets				
Investment securities	**201,484**	**574,128**	**-**	**775,612**
Financial liabilities				
Derivatives	**-**	**(240)**	**-**	**(240)**
	201,484	**573,888**	**-**	**775,372**
As at 30 June 2016				
Financial assets				
Investment securities	124,010	753,651	-	877,661
Financial liabilities				
Derivatives	-	(419)	-	(419)
	124,010	**753,232**	**-**	**877,242**
Company				
As at 30 June 2017				
Financial assets				
Investment securities	**151,596**	**311,541**	**-**	**463,137**
Financial liabilities				
Derivatives	**-**	**(240)**	**-**	**(240)**
	151,596	**311,301**	**-**	**462,897**
As at 30 June 2016				
Financial assets				
Investment securities	94,783	446,561	-	541,344
Financial liabilities				
Derivatives	-	(419)	-	(419)
	94,783	**446,142**	**-**	**540,925**

There have been no material transfers between Level 1 and Level 2 during the year ended 30 June 2017 for the Group or Company.

Notes to the financial statements (continued)

24.3 Master netting or similar arrangements

The Company is party to certain interest rate swap agreements with New Zealand based financial institutions which are settled on a net basis. The financial asset and liability positions under these contracts are offset within the statements of financial position. The table below shows the impact of this offsetting:

Consolidated and Company	Gross amounts $'000	Offsetting applied $'000	Net amount presented in the Statement of Financial Position $'000
2017			
Financial Assets			
Net financial liability	**(240)**	**-**	**(240)**
2016			
Financial Assets			
Net financial liability	(419)	-	(419)

24.4 Accounting classification

The carrying amount of financial assets and liabilities shown in the statement of financial position are as follows:

Consolidated	Designated at Fair Value	Loans and Receivables	Other Financial Liabilities	Carrying amount
2017	**$'000**	**$'000**	**$'000**	**$'000**
Cash and cash equivalents	**-**	**75,459**	**-**	**75,459**
Receivables and other assets	**-**	**556,934**	**-**	**556,934**
Investment securities	**775,325**	**47**	**-**	**775,372**
	775,325	**632,440**	**-**	**1,407,765**
Payables and other liabilities*	**-**	**-**	**(262,006)**	**(262,006)**
2016				
Cash and cash equivalents	-	79,805	-	79,805
Receivables and other assets	-	503,241	-	503,241
Investment securities	877,188	54	-	877,242
	877,188	583,100	-	1,460,288
Payables and other liabilities*	-	-	(370,855)	(370,855)

* Payables and other liabilities excludes GST payable which is not a financial liability as it is created as a result of statutory requirements as opposed to being a contractual obligation.

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Notes to the financial statements (continued)

24.4 Accounting classification (continued)

Company	Designated at Fair Value	Loans and Receivables	Other Financial Liabilities	Carrying amount
2017	**$'000**	**$'000**	**$'000**	**$'000**
Cash and cash equivalents	**-**	**62,951**	**-**	**62,951**
Receivables and other assets	**-**	**392,684**	**-**	**392,684**
Investment securities	**462,850**	**47**	**-**	**462,897**
	462,850	**455,682**	**-**	**918,532**
Payables and other liabilities*	**-**	**-**	**(220,352)**	**(220,352)**
2016				
Cash and cash equivalents	-	62,811	-	62,811
Receivables and other assets	-	387,122	-	387,122
Investment securities	540,871	54	-	540,925
	540,871	449,987	-	990,858
Payables and other liabilities*	-	-	(302,057)	(302,057)

* Payables and other liabilities excludes GST payable which is not a financial liability as it is created as a result of statutory requirements as opposed to being a contractual obligation. Similarly, receivables and other assets excludes GST receivable.

25. Risk management

25.1 Risk management objectives and structure

The Company and its related companies are entities within the Suncorp Group; as a result, the Company and its related companies work within the context of the Suncorp Group risk management objectives. The Company and Asteron Life Limited (**ALL NZ**) together comprise the Suncorp New Zealand (**SNZ**) Function in the Suncorp Group. SNZ is not a legal entity. Vero Liability Insurance Limited (**VLIL**) and AA Insurance Limited (**AAIL**) are not a part of the SNZ Function.

The Company's Board recognises that effective risk management is considered to be critical to the achievement of the Company's objectives. This is consistent with the Suncorp Group Board. The Company's Board Audit and Risk Committee (**BARC**) is responsible for making recommendations to the Company's Board in fulfilling its responsibilities with respect to the oversight of all categories of risk, which includes the identification, assessment and management of risk, and adherence to risk management and other policies and procedures. The Company's subsidiaries, VLIL and AA Insurance Limited (**AAIL**), have their own respective BARCs which also perform this role.

A Group Board approved Enterprise Risk Management Framework (**ERMF**) is in place for the Suncorp Group. It is subject to an annual review, updated for material changes as they occur and is also approved by the Company's Board. The ERMF comprises:

- the Suncorp Group's Risk Appetite Statement (**RAS**) and its link to strategic business and capital plans. Risk Appetite is set at Suncorp Group level and at the Function level in Board-approved Risk Appetite Statements. The SNZ RAS applies to the Company and ALL NZ. VLIL and AAIL have their own RAS;
- accountabilities and governance arrangements for the management of risk within the Three Lines of Defence model; and
- risk management processes.

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Notes to the financial statements (continued)

25.1 Risk management objectives and structure (continued)

The Three Lines of Defence model of accountability as it applies to the Company involves:

Line of Defence	Responsibility of	Accountable for
First – Manage risk and comply with Company adopted Suncorp Group, and Company-specific policies, frameworks, standards and guidelines and the Company's risk appetite	All business areas	• Identify and manage the risks inherent in their operations including control testing • Ensure compliance with all legal and regulatory requirements and Company-adopted Suncorp Group, and Company-specific policies • Promptly escalate any significant actual and emerging risks for management attention
Second – Independent functions own and monitor the application of risk frameworks, and measure and report on risk performance and compliance	All risk functions	• Design, implement and manage the ongoing maintenance of risk frameworks and related policies • Advise and partner with the business in the design and execution of risk frameworks and practices • Develop, apply and execute risk frameworks • Facilitate the reporting of the appropriateness and quality of risk management
Third – Independent assurance over internal controls and risk management practices	Internal auditors and specific obligations of the Appointed Actuaries	• Decides the level and extent of independent testing required to verify the efficacy of internal controls • Validates the overall risk framework • Provides assurance that the risk management practices are functioning as intended

The Company's Board has approved various frameworks, policies and limits relating to key categories of risk faced by the Company. Management has the primary responsibility and accountability for embedding the risk management framework within the business operations of the Company. SNZ has a Chief Risk Officer (**CRO**) who has the management responsibility for risk, compliance and related issues. This person reports directly to the SNZ CEO and indirectly reports to the Group Chief Risk Officer employed by the ultimate parent company. The SNZ CRO also acts as the CRO for VLIL but not for AAIL which has its own CRO.

SNZ, VLIL and AAIL have in place a number of Management Committees, each with its own charter or terms of reference, to execute specified responsibilities in the risk framework.

These committees include an Asset and Liability Committee (**ALCO**) and a Risk & Governance Committee (**RGC**). The primary role of the ALCO is to oversee the management of selected financial risks arising from the activities of the SNZ and VLIL businesses within the SNZ Boards and VLIL Board approved risk parameters: Insurance Risk: includes the following economic aspects– Pricing, Reserving, Concentration and Reinsurance; Counterparty Risk; Market Risk; Balance Sheet Risk; and Liquidity Risk.

The ALCO provides effective governance over aspects of the risk framework designed to optimise the long-term returns achieved by portfolios within any risk appetite or parameters established by the Boards.

The primary role of the RGC is to oversee the management of governance and other non-financial aspects of selected risks arising from the activities of the business within the SNZ Boards and VLIL Board approved risk parameters: Insurance Risk, Compliance Risk, Operational Risk and Strategic Risk.

The Company's risk strategy is documented in the Board-approved SNZ and VLIL Risk Management Programme (**RMP**). The RMP is intended to fulfil the requirements for a Risk Program to be put in place for licensed insurers in New Zealand pursuant to the Insurance (Prudential Supervision) Act 2010 and is to be read in conjunction with the ERMF which cascades to SNZ and VLIL via the RMP in a New Zealand context. The RMP is subject to annual review and is submitted to the Reserve Bank of New Zealand.

Notes to the financial statements (continued)

25.1 Risk management objectives and structure (continued)

AAIL has a Management Risk Committee whose primary role is to oversee the management of financial and non-financial aspects of risks arising from the activities of the business within the AAIL Board-approved risk parameters: Insurance Risk, Financial Risk, Operational and Compliance Risk and Strategic Risk.

The key risks addressed by the ERMF are described below.

Key risks	Definition
Credit risk	The risk that the other party in an agreement will default / will not meet its contractual obligations in accordance with agreed terms.
Liquidity risk	The risk that the Group will be unable to service its cash flow obligations today or in the future.
Market risk	The risk of unfavourable changes in foreign exchange rates, interest rates, equity prices, credit spreads and market volatilities.
Asset and Liability risk	The risk to earnings and capital from mismatches between assets and liabilities with varying maturity and repricing profiles and from mismatches in term.
Insurance risk	The risk that for any class of risk insured, the present value of actual claims payable will exceed the present value of actual premium revenues generated (net of reinsurance).
Operational risk	The risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. This includes legal risk, but excludes strategic and reputational risks.
Compliance risk	The risk of legal or regulatory sanctions, financial loss, or loss to reputation which the Group may suffer as a result of its failure to comply with all applicable regulations, codes of conduct and good practice standards.
Strategic risk	The risk that the Group's business model or strategy is not viable due to uncertainties in the future operating environment

Further discussions on the application of the Group's risk management practices are presented in the following sections:

- Note 25.2 Insurance risk management
- Note 25.3 to 25.5 Group risk management for financial instruments: credit, liquidity and market risks. Financial instrument risk is not assessed on a look through basis.

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Notes to the financial statements (continued)

25.2 Insurance risk management

a) Policies and practices for mitigating insurance risk

Controls are implemented to manage the following components of insurance risk:

- pricing, including pricing strategies, technical pricing and pricing adequacy reviews;
- roles and responsibilities for pricing, the development and approval of new products and changes to existing products;
- processes that identify and respond to changes in the internal and external environment impacting insurance products;
- underwriting, including processes to consider aggregate exposures from a portfolio perspective to determine the actual exposure to particular risks or an event, monitoring of significant accumulation and concentration of risk, and guidelines around the utilisation of reinsurance in pricing and underwriting;
- delegated authorities for the acceptance, assessment and settlement of claims including operational and ex-gratia authority limits;
- procedures relating to the notification, assessment, evaluation, settlement and closure of claims, and processes to detect and reduce loss associated with claims risk; and
- reserving practices and procedures at individual claim and portfolio level.

Concentration of insurance risk is mitigated through diversification over classes of insurance business, industry segments and the use of reinsurer coverage. In relation to the use of reinsurer coverage catastrophe and facultative reinsurance contracts are purchased so as to ensure that any accumulation of losses from a single event is mitigated.

b) Terms and conditions of insurance business

Insurance contracts are generally entered into on an annual basis and at the time of entering into a contract all terms and conditions are negotiable or, in the case of renewals, renegotiated. Non-standard and long-term policies may only be written if expressly approved by a relevant delegated authority. There are no special terms and conditions in any non-standard contracts that would have a material impact on the consolidated financial statements.

25.3 Credit risk

The Group is exposed to and manages the following key sources of credit risk:

Key sources of credit risk	How are these managed
Premiums receivable	For instalment business, outstanding premiums on policies arise on those which are generally paid on a monthly instalment basis. Payment default will result in the termination of the insurance contract with the policyholders, eliminating both the credit risk and insurance risk for the unpaid balance. Where business is written through intermediaries, limited credit is provided under the terms and conditions of the agreement with the respective intermediary, with debtor control ensuring constant attention is paid to minimise overdue debts.
Investments in financial instruments	Investments in financial instruments in the investment portfolios are held in accordance with the investment mandates. Credit limits have been established within these mandates to ensure counterparties have appropriate credit ratings. A framework is in place that sets and monitors investment strategies and arrangements.
Reinsurance recoveries	Credit risk with respect to reinsurance programs is minimised by placement of cover with a number of reinsurers with strong credit ratings and in line with the applicable risk appetite statement. Eligible recoveries under reinsurance arrangements are monitored and managed internally and by specialised reinsurance brokers operating in the international reinsurance market.

Notes to the financial statements (continued)

25.3 Credit risk (continued)

Concentration of credit risk arises when a number of financial instruments or contracts are entered into with the same counterparty or where a number of counterparties are engaged in similar business activities that would cause their ability to meet contractual obligations to be similarly affected by changes in economic or other conditions. Concentration of credit risk is managed by individual counterparty and by credit rating. The Company and Group do not expect any counterparties to fail to meet their obligations given their credit ratings and therefore does not require collateral or other security to support credit risk exposures. Over-concentration of credit risk is avoided by placement of cover with a number of reinsurers as well as setting participation limits and minimum security requirements on the reinsurance programme. Reinsurance is placed only with companies with Standard & Poor's credit ratings (or equivalent if a Standard & Poor's rating is unavailable) of "A minus" or better in accordance with policy.

The carrying amount of the relevant asset classes in the statements of financial position represents the maximum amount of credit exposures.

For investment securities, credit ratings of counterparties for which credit risk is assessed only relate to the interest bearing securities of the Group and Company which include interest-bearing securities held at fair value through profit or loss.

There has been no material change in the credit risk faced by the Group or Company or processes for managing the risk during the period. The Aggregate Risk Exposures Policy prescribes processes and requirements to comply with APRA Prudential Standard 3PS 221 Aggregate Risk Exposures. SNZ has reporting obligations to the Suncorp Group for breaches of limits prescribed in the Policy. Currently the limits apply to aggregate exposures to each of the Australian major banks.

Consolidated

	Credit Rating						
	AAA	AA	A	BBB	Non-investment grade	Not Rated	Total
2017	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Cash and cash equivalents	-	64,020	11,439	-	-	-	75,459
Investment securities	41,576	453,606	132,038	18,860	-	47	646,127
Derivatives	-	(240)	-	-	-	-	(240)
Reinsurance and other recoveries	-	738,429	463,668	-	-	4,640	1,206,737
Accrued income	-	-	-	-	-	5,508	5,508
Premiums due	-	-	-	-	-	489,288	489,288
Amounts due from related parties	-	-	842	-	-	-	842
Amounts due from reinsurers	-	9,218	47,611	-	-	-	56,829
	41,576	1,265,033	655,598	18,860	-	499,483	2,480,550
2016							
Cash and cash equivalents	-	67,176	12,629	-	-	-	79,805
Investment securities	69,137	472,046	199,811	17,993	-	54	759,041
Derivatives	-	(419)	-	-	-	-	(419)
Reinsurance and other recoveries net of recoveries received in advance	-	260,336	196,554	-	-	23,361	480,251
Accrued income	-	-	-	-	-	6,335	6,335
Premiums due	-	-	-	-	-	447,971	447,971
Amounts due from related parties	-	-	2,297	-	-	-	2,297
Amounts due from reinsurers	-	4,485	34,606	-	-	8	39,099
	69,137	803,624	445,897	17,993	-	477,729	1,814,380

Notes to the financial statements (continued)

25.3 Credit risk (continued)

Company

	Credit Rating						
	AAA	AA	A	BBB	Non-investment grade	Not Rated	Total
2017	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Cash and cash equivalents	-	62,951	-	-	-	-	62,951
Investment securities	23,091	302,631	77,875	15,191	-	47	418,835
Derivatives	-	(240)	-	-	-	-	(240)
Reinsurance and other recoveries net of recoveries received in advance	-	709,992	426,905	-	-	1,885	1,138,782
Accrued income	-	-	-	-	-	3,669	3,669
Investment receivables	-	-	-	-	-	-	-
Premiums due	-	-	-	-	-	334,017	334,017
Amounts due from related parties	-	-	1,447	-	-	-	1,447
Amounts due from reinsurers	-	3,637	45,637	-	-	5	49,279
	23,091	1,078,971	551,864	15,191	-	339,623	2,008,740
2016							
Cash and cash equivalents	-	50,238	12,573	-	-	-	62,811
Investment securities	46,693	345,356	135,340	13,603	-	54	541,046
Derivatives	-	(419)	-	-	-	-	(419)
Reinsurance and other recoveries net of recoveries received in advance	-	250,389	170,928	-	-	15,499	436,816
Accrued income	-	-	-	-	-	4,774	4,774
Investment receivables	-	-	-	-	-	780	780
Premiums due	-	-	-	-	-	312,057	312,057
Amounts due from related parties	-	-	27,188	-	-	-	27,188
Amounts due from reinsurers	-	2,303	32,576	-	-	8	34,887
	46,693	647,867	378,605	13,603	-	333,172	1,419,940

All financial assets are neither past due nor impaired at balance date except for those disclosed in the following table. An amount is considered past due when a contractual payment falls overdue by one or more days. When an amount is classified as past due, the entire balance is disclosed in the past due analysis presented.

Consolidated

		Past due but not impaired					
	Neither past due nor impaired	0-3 mths	3-6 mths	6-12 mths	>12 mths	Impaired	Total
2017	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Premiums due	467,182	20,579	1,146	377	-	4	489,288
2016							
Premiums due	433,673	13,247	732	313	-	6	447,971

25.3 Credit risk (continued)

Company

		Past due but not impaired					
	Neither past due nor impaired	0-3 mths	3-6 mths	6-12 mths	>12 mths	Impaired	Total
2017	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Premiums due	**312,429**	**20,101**	**1,110**	**377**	**-**	**-**	**334,017**
2016							
Premiums due	298,096	12,933	715	313	-	-	312,057

25.4 Liquidity risk

To ensure payments are made when they fall due, the Group and Company has the following key facilities and arrangements in place to mitigate liquidity risks:

- investment portfolio mandates provide sufficient cash deposits to meet day-to-day obligations;
- investment funds set aside within the portfolio can be realised to meet significant claims payment obligations;
- in the event of a major catastrophe, cash access is available under the terms of reinsurance arrangements;
- liquidity limits within investment mandates;
- regularity of premiums received provides substantial liquidity to meet claims payments and associated expenses as they arise; and
- flexibility in investment strategies implemented for investment management to provide sufficient liquidity to meet claim payments as they fall due, based on actuarial assumptions.

There has been no material change in the liquidity risk faced by the Group or Company or the policies and processes for managing the risk during the period.

The table below summarises the maturity profile of certain financial liabilities based on the remaining undiscounted contractual obligations. It also includes the maturity profile for outstanding claims liabilities determined on the discounted estimated timing of net cash outflows.

Consolidated

	Carrying amount	1 year or less	1 to 5 years	Over 5 years	Total
2017	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Amounts due to reinsurers	**160,557**	**160,557**	**-**	**-**	**160,557**
Trade creditors and accruals	**73,984**	**73,984**	**-**	**-**	**73,984**
Outstanding claims liabilities	**1,526,435**	**614,412**	**891,938**	**20,085**	**1,526,435**
Amounts due to related parties	**8,171**	**8,171**	**-**	**-**	**8,171**
	1,769,147	**857,124**	**891,938**	**20,085**	**1,769,147**
2016					
Amounts due to reinsurers	176,421	139,833	36,588	-	176,421
Trade creditors and accruals	82,380	82,380	-	-	82,380
Outstanding claims liabilities	854,793	506,559	329,856	18,378	854,793
Amounts due to related parties	1,092	1,092	-	-	1,092
	1,114,686	729,864	366,444	18,378	1,114,686

Notes to the financial statements (continued)

25.4 Liquidity risk (continued)

Company	Carrying amount	1 year or less	1 to 5 years	Over 5 years	Total
2017	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Amounts due to reinsurers	**136,406**	**136,406**	**-**	**-**	**136,406**
Trade creditors and accruals	**61,510**	**61,510**	**-**	**-**	**61,510**
Outstanding claims liabilities	**1,347,653**	**510,457**	**820,680**	**16,516**	**1,347,653**
Amounts due to related parties	**9,635**	**9,635**	**-**	**-**	**9,635**
	1,555,204	**718,008**	**820,680**	**16,516**	**1,555,204**
2016					
Amounts due to reinsurers	149,794	117,016	32,778	-	149,794
Trade creditors and accruals	62,285	62,285	-	-	62,285
Outstanding claims liabilities	703,201	419,699	271,407	12,095	703,201
Amounts due to related parties	32	32	-	-	32
	915,312	599,032	304,185	12,095	915,312

25.5 Market risk

The main source of market risk comes from the investment portfolios. The Group and Company's business has distinct investment portfolios, each with their own investment mandate. The investment mandates specify investment restrictions including but not limited to, asset class limits, authorised investments, duration limits, derivative restrictions, minimum credit ratings and counterparty credit limits.

The Group and Company's investment portfolio is split into Insurance Funds and Shareholder Funds.

The Insurance Funds investment portfolios support the outstanding claims liabilities of the business. The portfolios are managed over benchmarks set in a manner consistent with the expected duration of claim payments, ensuring any variations from a matched position are constrained. Investments held are fixed interest securities.

The Shareholder Funds are held for the investment of funds in support of share capital and retained profits. To provide better expected returns on capital, the investment mandate for these portfolios have a more diverse investment strategy, predominantly including fixed interest securities and cash. The investment mandates balance expected investment returns, volatility of expected investment returns, and the impact of volatility on both the capital adequacy and profitability of the business.

Investment securities are measured at fair value and changes in fair value are recognised in the profit or loss.

There has been no material change in the market risk faced by the Group or Company, nor the policies and processes for managing the risk during the period.

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Notes to the financial statements (continued)

a) Interest rate risk

Interest rate risk arises from the investments in interest bearing securities. Interest rates have an impact on the values of both assets and liabilities and the main sources of loss are adverse changes in the valuation of investments in interest-bearing securities and outstanding claims liabilities.

A change in the market value of investments in interest-bearing securities is immediately recognised in the profit and loss. The Insurance Funds hold significant interest-bearing securities in support of corresponding insurance provisions and are invested in a manner consistent with the expected duration of claims payments.

The valuation of the outstanding claims liabilities includes the discounting to present value at balance date of expected future claim payments. Any assessment of the impact of changes in interest rates on investment income must include the offsetting adjustment to claims expense for changes in discount rates adopted in outstanding claims valuations.

This risk is managed by establishing investment portfolio mandates on the basis of the appropriate matching principles so as to ensure the impact on the operating result of changes in the general level of market interest rates is minimised.

The sensitivity of profit or loss after tax to movements in interest rates in relation to interest-bearing financial assets held at the balance date is shown in the table below. There is no impact on equity reserves. It is assumed that all residual exposures for the shareholder after tax are included in the sensitivity analysis, that the percentage point change occurs at the balance date and there are concurrent movements in interest rates and parallel shifts in the yield curves. Given the volatility experienced in the market recently, a movement of 100 basis points (2016:100 basis points) is considered reasonably possible and has been applied to the sensitivity analysis.

Consolidated	2017			2016		
	Exposure	Change in variable	Profit (loss) after tax & equity	Exposure	Change in variable	Profit (loss) after tax & equity
	$'000	%	$'000	$'000	%	$'000
Fixed interest bearing investment securities	433,451	+1	(6,435)	490,134	+1	(7,899)
		-1	6,747		-1	8,915
Derivative financial instruments	(240)	+1	-	(419)	+1	-
		-1	-		-1	-
	433,211			489,715		

Company	2017			2016		
	Exposure	Change in variable	Profit (loss) after tax & equity	Exposure	Change in variable	Profit (loss) after tax & equity
	$'000	%	$'000	$'000	%	$'000
Fixed interest bearing investment securities	282,063	+1	(4,104)	355,584	+1	(5,552)
		-1	4,296		-1	6,342
Derivative financial instruments	(240)	+1	-	(419)	+1	-
		-1	-		-1	-
	281,823			355,165		

At the reporting date, measurement of the cash and cash equivalents is not sensitive to movements in the interest rates and so a change in interest rates as at reporting date would have no impact on either profit or equity from the measurement of cash and cash equivalents for the current financial year.

Interest-bearing investment securities are recognised on the statements of financial position at fair value. Movements in market interest rates impact the price of the securities (and hence their fair value measurement) and so would impact profit and equity.

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Notes to the financial statements (continued)

b) Foreign exchange risk

The Group and Company are exposed to foreign exchange risk arising from the minimum deposit premiums associated with the Suncorp Group's catastrophe reinsurance treaty. The Group and Company hedges the minimum deposit premiums for the upcoming year to address the foreign exchange risk.

All claim payments in relation to the Canterbury Earthquake claims are made in New Zealand dollars. However, the catastrophe reinsurance programme applicable to these events is denominated in Australian dollars. An Adverse Development Cover (ADC) placed to cover Suncorp's net exposure to losses arising from the February 2011 Canterbury earthquake is also denominated in Australian dollars.

The difference in currency used for paying claims and determining reinsurance recoveries means that movements in the AUD:NZD exchange rate can affect the net incurred claims position. This foreign exchange rate risk also applies to any commutations or recoveries received in advance from the Australian-denominated reinsurance programme. Allowance is made for this foreign exchange risk through actuarial estimates of the net outstanding claims liability.

With effect from the 30 June 2013 financial year, the Suncorp Group catastrophe reinsurance treaty includes a fixed AUD:NZD exchange rate to eliminate this foreign exchange risk on subsequent events.

With the exception of the above, the Group and Company is not exposed to material foreign exchange risk.

c) Credit spread risk

The Group and Company is exposed to credit spread risk through its investments in interest bearing securities. This risk is mitigated by incorporating a diversified investment portfolio, establishing maximum exposure limits for counterparties and minimum limits on credit ratings.

The table below presents a sensitivity analysis on how credit spread movements could affect profit or loss for the exposure as at the balance date. There is no impact on equity reserves.

Sensitivity of the Group and Company's credit exposure to a +/- 100 basis point (2016: 100 basis points) change in yield is as follows:

Consolidated	2017			2016		
	Exposure	Change in variable	Profit (loss) after tax & equity	Exposure	Change in variable	Profit (loss) after tax & equity
	$'000	%	$'000	$'000	%	$'000
Discounted securities, corporate bonds and derivatives	472,175	+1	(4,263)	581,856	+1	(5,928)
		-1	4,822		-1	6,806
Government and local government securities	173,665	+1	(1,812)	176,712	+1	(1,971)
		-1	1,924		-1	2,106
	645,840			758,568		

Company	2017			2016		
	Exposure	Change in variable	Profit (loss) after tax & equity	Exposure	Change in variable	Profit (loss) after tax & equity
	$'000	%	$'000	$'000	%	$'000
Discounted securities, corporate bonds and derivatives	300,473	+1	(2,882)	405,795	+1	(4,058)
		-1	3,005		-1	4,759
Government and local government securities	118,075	+1	(1,222)	134,778	+1	(1,493)
		-1	1,290		-1	1,583
	418,548			540,573		

Notes to the financial statements (continued)

d) Equity price risks

The Group and Company hold investments that expose the Group to equity price risk. The profit and loss impact on equity price movement is determined by multiplying market value by the variable of +/- 500 basis points (2016: 500 basis points):

Consolidated	2017			2016		
	Exposure	Change in variable	Profit (loss) after tax & equity	Exposure	Change in variable	Profit (loss) after tax & equity
	$'000	%	$'000	$'000	%	$'000
Domestic equities/unit trusts	59,019	+5	2,739	22,935	+5	826
		-5	(2,739)		-5	(826)
International equities/unit trusts	15,938	+5	574	19,943	+5	718
		-5	(574)		-5	(718)
Fixed interest unit trusts	54,528	+5	1,963	75,742	+5	2,727
		-5	(1,963)		-5	(2,727)
	129,485			118,620		

Company	2017			2016		
	Exposure	Change in variable	Profit (loss) after tax & equity	Exposure	Change in variable	Profit (loss) after tax & equity
	$'000	%	$'000	$'000	%	$'000
Domestic equities	44,302	+5	2,209	298	+5	11
		-5	(2,209)		-5	(11)
	44,302			298		

25.6 Capital management

The Group and Company's capital management policies and objectives together with details of the amount of equity retained for the purpose of financial soundness are described in Note 21.

26. Commitments of expenditure

	Consolidated		Company	
	2017	2016	2017	2016
	$'000	$'000	$'000	$'000
Lease commitments				
Commitments for minimum lease payments in relation to non-cancellable operating leases are payable as follows:				
Within one year	10,169	9,810	4,649	5,953
Later than one year but not later than 5 years	23,990	13,423	1,981	4,161
Later than 5 years	32,720	3,690	1,501	52
Non cancellable operating leases	66,879	26,923	8,131	10,166

The Group leases a number of commercial office premises and car parks throughout New Zealand with varying lease terms of up to 12 years from the date of inception with periodic rent reviews.

Notes to the financial statements (continued)

27. Related parties

27.1 Controlling entities

Vero Insurance New Zealand Limited is a wholly owned subsidiary of Suncorp Group Holdings (NZ) Limited. The ultimate parent entity of the Company is Suncorp Group Limited, a company incorporated in Australia. All members of the Suncorp Group are considered to be related parties of the Group and Company. This includes the subsidiaries of Vero Insurance New Zealand Limited identified in Note 14.

Some of the Directors of the Company's subsidiary Vero Liability Insurance Limited (**VLIL**) are also Directors of Rasal Management Limited (**Rasal**). Rasal has a management agreement with VLIL to provide management services.

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Notes to the financial statements (continued)

27.2 Transactions and balances

Suncorp Group arranges reinsurance contracts with third parties on behalf of the Company and these transactions and balances have been included within the reinsurance transactions and balances recorded in the normal course of business.

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
Premiums received				
Subsidiaries	-	-	1,992	4,671
Fellow subsidiaries of the ultimate parent	112	111	97	90
Premiums paid				
Fellow subsidiaries of the ultimate parent	12	448	-	334
Reinsurance recoveries received				
Fellow subsidiaries of the ultimate parent	30,000	-	29,577	-
Reinsurance recoveries paid				
Subsidiaries	-	-	43,149	43,514
Service and administration fees received				
Subsidiaries	-	-	13,362	12,906
Fellow subsidiaries of the ultimate parent	6,238	5,557	6,238	5,555
Service and administration fees paid				
Subsidiaries	-	-	442	805
Fellow subsidiaries of the ultimate parent	118,638	39,607	117,530	39,220
Management services and profit shares paid				
Other related parties	1,980	2,180	-	208
Forward foreign exchange contract settlement payment				
Fellow subsidiaries of the ultimate parent	32,811	20,936	32,811	20,936
Employer contributions paid to superannuation schemes				
Other related parties	-	488	-	459
Group tax loss offsets/tax transfers received				
Subsidiaries	-	-	3	50
Fellow subsidiaries of the ultimate parent	154	2,689	154	2,689
Group tax loss offsets/tax transfers paid				
Parent	-	512	15	512
Fellow subsidiaries of the ultimate parent	16	875	16	875
Transfer of employee entitlements net of deferred tax				
Fellow subsidiaries of the ultimate parent *	9,169	-	9,169	-
Dividends received/receivable				
Subsidiaries	-	-	23,600	45,400
Dividend paid				
Parent	63,500	232,500	63,500	232,500

* During the year ended 30 June 2017, a related entity SNZEL was established to act as the employer for certain Suncorp New Zealand companies. As a result, the Company's employee entitlements were transferred to SNZEL. The Company is now recharged for employee related costs instead of incurring them directly as in prior periods. These amounts are included in the "Service and administration fees paid" category above.

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Notes to the financial statements (continued)

27.2 Transactions and balances (continued)

Aggregate amounts receivable from or payable to related parties as at 30 June 2017 and 30 June 2016 are as follows:

	Consolidated		Company	
	2017	2016	2017	2016
	$'000	$'000	$'000	$'000
Amounts receivable from:				
Parent	**69**	-	**69**	-
Subsidiaries	**-**	-	**599**	24,883
Fellow subsidiaries of the ultimate parent	**773**	2,297	**779**	2,305
Total amounts receivable from related parties	**842**	2,297	**1,447**	27,188
Amounts payable to:				
Subsidiaries	**-**	-	**2,633**	-
Fellow subsidiaries of the ultimate parent	**7,163**	77	**7,002**	32
Other related parties	**1,008**	1,015	**-**	-
Total amounts payable to related parties	**8,171**	1,092	**9,635**	32

All balances are unsecured, non-interest bearing and repayable on demand.

27.3 Key management personnel

The Key Management Personnel (**KMP**) compensation is provided by the Group or by a related party of the ultimate entity. Remuneration provided other than by a Suncorp Group entity located in New Zealand is not included in this disclosure. This applies to M A Cameron for the years ended 30 June 2016 and 30 June 2017 and G T Ricketts for the year ended 30 June 2016 who were remunerated by a related party of the ultimate parent. The KMP compensation is as follows:

	Consolidated		Company	
	2017	2016	2017	2016
	$'000	$'000	$'000	$'000
Short-term employee benefits	**9,582**	9,712	**5,136**	5,480
Post employment benefits	**166**	148	**166**	148
Long-term benefits	**191**	886	**191**	595
Termination benefits	**-**	712	**-**	712
Share based payment	**1,108**	460	**1,108**	460
Total Compensation	**11,047**	11,918	**6,601**	7,395

Compensation of KMP has been determined in accordance with their roles within Suncorp Group. In some cases employee service contracts do not include any compensation, including bonuses, specifically related to the role of KMP of the Company and to allocate a figure may be misleading. In some cases there is no link between KMP compensation and performance of the Company. Therefore, in such cases as there is no reasonable basis for allocating a KMP compensation amount to the Company, the entire compensation of the KMP has been disclosed above.

28. Auditor's remuneration

	Consolidated		Company	
	2017 $'000	2016 $'000	2017 $'000	2016 $'000
During the year the auditor of the Company was paid for the following services:				
Audit fees				
Audit of annual accounts of the Company	**606**	621	**606**	621
Audit of annual accounts of the Company's subsidiaries	**250**	250	**-**	-
Non-audit fees				
Assurance engagements on RBNZ solvency returns of the Company	**129**	129	**129**	129
Assurance engagements on RBNZ solvency returns of the Company's subsidiaries	**119**	119	**-**	-
Agreed upon procedure engagements	**15**	16	**15**	16
Forensic advisory services	**71**	-	**71**	-
Total auditor's remuneration	**1,190**	1,135	**821**	766

29. Contingent liabilities

There were no contingent liabilities as at 30 June 2017 (2016: Nil).

30. Significant accounting policies

The Group's significant accounting policies set out below have been consistently applied by all Group entities to all periods presented in these consolidated financial statements.

30.1 Basis of consolidation

The Group's consolidated financial statements are financial statements of the Company and all its subsidiaries presented as those of a single economic entity. Intra-group transactions and balances are eliminated on consolidation.

a) Subsidiaries

Subsidiaries are entities controlled by the Group. The Group controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. Subsidiaries are consolidated from the date when control commences until the date when control ceases.

Investments in subsidiaries held by the Company are accounted for at cost in the separate financial statements of the Company less any impairment charges.

b) Non-controlling Interests

Non-controlling interests occur when the Group does not hold 100% of the shares or units in a subsidiary. They represent the external equity or liability interests in non-wholly owned subsidiaries. Non-controlling interests are recognised as equity. Related items of income and expense are recognised in the profit and loss at their gross amounts, with the offsetting amount attributable to non-controlling interests disclosed separately in the profit and loss.

Notes to the financial statements (continued)

30.2 Business combinations

The acquisition method of accounting is used to account for business combinations by the Group. The cost of an acquisition is measured as the fair value of the assets transferred, liabilities incurred, and equity instruments issued by the Group at the acquisition date. Acquisition-related costs are expensed in the period in which they are incurred. Where equity instruments are issued in an acquisition, their value is the published market price at the acquisition date. Transaction costs arising on the issue of equity instruments are recognised directly in equity.

The acquiree's identifiable assets acquired, liabilities assumed, contingent liabilities, and any non-controlling interests are measured at their fair values at the acquisition date. If the consideration transferred and any non-controlling interest in the acquiree is greater than the fair value of the net amounts of the identifiable assets acquired and liabilities assumed, the excess is recorded as goodwill; otherwise, the difference is recognised immediately in the profit and loss after a reassessment of the identification and measurement of the net assets acquired.

30.3 Transactions eliminated on consolidation

Intra-group balances and transactions, and any unrealised income and expenses arising from intra-group transactions, are eliminated in preparing the consolidated financial statements. Unrealised gains arising from transactions with equity associated investees are eliminated against the investment to the extent of the Group's interest in the investee. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

30.4 Foreign currency

Transactions denominated in foreign currencies are initially translated to New Zealand dollars at the spot exchange rates ruling at the date of the transaction. Foreign currency monetary assets and liabilities at the end of the reporting period are translated to New Zealand dollars at the spot rates of exchange current on that date. The resulting differences on monetary items are recognised in the profit and loss as exchange gains and losses in the financial year in which the exchange rates change. Foreign currency non-monetary assets and liabilities that are measured in terms of historical cost are translated using the exchange rate at the date of the transaction. Foreign currency non-monetary assets and liabilities that are stated at fair value are translated to New Zealand dollars at foreign exchange rates ruling at the dates the fair value was determined.

30.5 Revenue and expense recognition

a) Premium Revenue

Premium revenue comprises amounts charged to policyholders. Premiums exclude applicable levies and charges such as fire service levies collected on behalf of third parties, and is recognised net of goods and services tax. Premiums are recognised as revenue in accordance with the pattern of the underlying risk exposure from the date of attachment over the period of the insurance policy, which is usually one year.

Premiums on unclosed business are brought to account by reference to the prior year's experience and information that has become available between the reporting date and the date of completing the consolidated financial statements.

b) Claims expense

Claims expense represents payments for claims and the movement in outstanding claims liabilities. Claims represent the benefits paid or payable to the policyholder on the occurrence of an event giving rise to a loss or accident according to the terms of the policy. Claims expenses are recognised in profit or loss as losses are incurred, which is usually the point in time when the event giving rise to the claim occurs.

c) Reinsurance

Reinsurance commission income

Commission received from reinsurers is recognised as revenue systematically in accordance with the expected pattern of the incidence of risk under the general insurance contracts to which it relates. This pattern of amortisation corresponds to the pattern of recognising the corresponding premium revenue.

Reinsurance and other recoveries revenue

Reinsurance and other recoveries receivable are measured as the present value of the expected future receipts, calculated on the same basis as outstanding claims liabilities.

Outwards reinsurance expense

Premiums ceded to reinsurers are recognised as an expense from the attachment date over the period of indemnity of the reinsurance contract in accordance with the expected pattern of the incidence of risk.

Reinsurance premiums are deferred and recognised as an asset where there are future economic benefits to be received from reinsurance premiums.

d) Investment Revenue

Interest income is recognised in profit or loss using the effective interest method.

Dividends and distribution income are recognised when the right to receive income is established.

Investment revenue is classified as either investment income on insurance funds or shareholder funds. Investment income on insurance funds represents revenue derived from financial assets backing general insurance liabilities as detailed in Note 30.10(c) while investment income from shareholder funds represents revenue from financial assets that do not back general insurance liabilities.

30.6 Income tax

Income tax payable on profits, based on New Zealand applicable tax law, is recognised as an expense in the period in which profits arise.

Deferred income tax is provided in full and is recognised on temporary differences arising between the tax basis of assets and liabilities and their carrying amounts in the financial statements. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantially enacted by the reporting date and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

The principal temporary differences arise from depreciation of plant and equipment, revaluation of certain financial assets and liabilities, including derivative contracts, provision for employee entitlements, deferred acquisition costs, tax losses carried forward and in relation to acquisitions, on the difference between the fair values of the net assets acquired and their tax base. The rates enacted or substantially enacted at the reporting date are used to determine deferred income tax.

Deferred tax assets are recognised where it is probable that future taxable profits will be available against which the temporary differences can be utilised.

The tax effect of income tax losses available for carry forward are recognised as an asset when it is probable that future taxable profits will be available against which these losses can be utilised.

Where an item, which gives rise to a temporary difference, is recognised in or against equity, the deferred tax is also recognised in or against equity.

Notes to the financial statements (continued)

a) Goods and service tax

Revenue, expenses, assets and liabilities are recognised net of the recoverable amount of goods and services tax (**GST**), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or the amount of expense.

Net earned premium is net of the GST component of premium. Receivables and payables are stated inclusive of GST where applicable. The net amount of GST recoverable from, or payable to, the tax authority is included as an asset or liability in the statements of financial position.

30.7 Cash and cash equivalents

Cash and cash equivalents include cash on hand, other short-term highly liquid investments with original maturities of three months or less from the acquisition date, and deposits at call which are readily convertible to cash on hand and are subject to an insignificant risk of changes in value, net of outstanding bank overdrafts.

For the purposes of the statements of cash flows, cash and cash equivalents consists of cash and cash equivalents as defined above, net of outstanding bank overdrafts. Bank overdrafts are shown within liabilities in the statements of financial position unless a right of offset exists.

30.8 Receivables and other assets

Amounts due from policyholders, intermediaries and other receivables are initially recognised at fair value, being the amounts receivable. They are subsequently measured at fair value, being the initial recognised amount and reducing it for impairment as appropriate. Any impairment charge is recognised in the profit and loss. A provision for impairment of receivables is established when there is objective evidence that the Group will not be able to collect all amounts receivable according to the original terms of the receivables. The amount of the provision is the difference between the asset's carrying amount and the present value of estimated future cash flows. Non-current receivables are discounted using interest rates on government guaranteed securities with terms to maturity that match, as closely as possible, the estimated future cash inflows.

30.9 Payables and other liabilities

These amounts represent liabilities for goods and services provided to the Group prior to the end of the period, which are unpaid.

30.10 Financial assets

A financial asset is recognised in the statements of financial position when the Group becomes a party to the contractual provisions of the instrument. Initial recognition is at fair value plus transaction costs that are directly attributable to the acquisition of the financial asset except for financial assets at fair value through profit or loss which exclude transaction costs.

All purchases and sales of financial assets that require delivery of the asset within the time frame established by regulation or market convention are recognised at trade date, being the date on which the Group commits to buy or sell the asset. Financial assets are derecognised when the rights to receive future cash flows from the assets have expired, or have been transferred, and the Group has transferred substantially all risk and rewards of ownership.

Financial assets are classified into one of the following categories upon initial recognition:

- Financial assets at fair value through profit or loss; or
- Loans and receivables.

At each reporting date measurement depends upon the chosen classification.

a) Financial assets at fair value through profit or loss

A financial asset at fair value through profit or loss is a financial asset that meets either of the following conditions:

- It is classified as held for trading; or
- Upon initial recognition it is designated by the Group as at fair value through profit or loss.

The assets are valued at fair value at each reporting date based on the current quoted market price where available. Where a quoted price is not available one of the following valuation techniques are used to value the assets at reporting date: recent arms length transactions, discounted cash flow analysis, option pricing models or other valuation techniques commonly used by market participants.

Movements in the fair value are taken immediately to the profit or loss.

b) Loans and receivables

Loans and receivables are measured at each reporting date at amortised cost using the effective interest method, less any impairment losses. This method allocates the estimated net future cash receipts over the expected life of the financial instrument.

c) General insurance activities

Financial assets backing general insurance liabilities

The assets of the Group are assessed under NZ IFRS 4 *Insurance Contracts* to be assets that are held to back general insurance liabilities (referred to as insurance funds) and assets that represent shareholder funds.

The Group has designated financial assets held in portfolios intended to match the average duration of a corresponding insurance liability as assets backing general insurance liabilities. These financial assets include investment securities and are designated at fair value through profit or loss as they are managed and their performance evaluated on a fair value basis for internal and external reporting in accordance with the investment strategy.

All investment securities held to back general insurance liabilities are highly liquid securities. Despite some of these securities having maturity dates beyond the next twelve months, as they are highly liquid in nature and are actively traded, they have been classified as current.

Financial assets not backing general insurance liabilities

Financial assets that do not back general insurance liabilities include investments and loans and receivables. Investments have been designated at fair value through profit or loss as they are managed and their performance evaluated on a fair value basis for internal and external reporting in accordance with the investment strategy. Loans and receivables related to investments are measured at each reporting date at amortised cost using the effective interest method.

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Notes to the financial statements (continued)

30.11 Financial liabilities

Financial liabilities are initially recognised at fair value plus transaction costs that are directly attributable to the issue of the financial liability, except for financial liabilities at fair value through profit or loss which exclude transaction costs. A financial liability is derecognised when it is extinguished, that is, when the obligation specified in the contract is discharged or cancelled or expires.

Financial liabilities are classified into one of the following categories upon initial recognition. At each reporting date measurement depends upon the chosen classification.

a) Financial liabilities at fair value through profit or loss

A financial liability at fair value through profit or loss is a financial liability that meets either of the following conditions:

- it is classified as held for trading; or
- upon initial recognition it is designated by the Group as at fair value through profit or loss.

b) Financial liabilities at amortised cost

Financial liabilities, other than financial liabilities at fair value through profit or loss, are subsequently measured at amortised cost using the effective interest method.

30.12 Lease transactions

Payments made under operating leases are expensed on a straight-line basis over the term of the lease, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased property. When an operating lease is terminated before the lease period has expired, any payment required to be made to the lessor by way of penalty is recognised as an expense in the period in which termination takes place.

30.13 Plant and Equipment

a) Recognition and initial measurement

An item of plant and equipment is recognised (capitalised) as an asset if it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably.

Plant and equipment is initially measured at cost, which comprises:

- purchase price, including import duties and non-refundable purchase taxes, after deducting trade discounts and rebates; and
- any costs directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management; and
- the initial estimate of the costs of removal and site restoration, if any.

b) Subsequent measurement

Subsequent additional costs are only capitalised when it is probable that future economic benefits in excess of the originally assessed performance of the asset will flow to the Group in future years. Where these costs represent separate components, they are accounted for as separate assets and are separately depreciated over their useful lives. Costs that do not meet the criteria for subsequent capitalisation are expensed as incurred.

The Group has elected to use the cost model (as opposed to the revaluation model) to measure plant and equipment after recognition. The carrying amount is the initial cost less accumulated depreciation and any accumulated impaired losses.

Notes to the financial statements (continued)

c) Depreciation

The depreciable amount of each item of plant and equipment is depreciated over its estimated useful life to the Group. The straight-line method of depreciation is adopted for all assets. Assets are depreciated from the date they become available for use. Where parts of an item of plant and equipment have different useful lives, they are accounted for as separate items of plant and equipment. Useful lives and depreciation methods are reviewed at each annual reporting period. Residual values, if significant, are reassessed annually.

The following depreciation rates have been used:

- Computer Hardware 33%
- Furniture and Fittings 20%
- Office Equipment 10%-33%
- Leasehold Alterations 20%
- Motor Vehicles 14%-26%

d) Retirement

The carrying amount of plant and equipment is derecognised upon disposal or where no future economic benefits are expected from its use. The gain or loss arising from the derecognition is recognised in the profit and loss when the item is derecognised and calculated as the difference between the carrying amount of the asset at the time of derecognition and the net proceeds of derecognition.

30.14 Intangibles

a) Initial recognition and measurement

Intangible assets, other than goodwill, are stated at cost less any accumulated amortisation and any accumulated impairment losses. Cost comprises all directly attributable costs necessary to purchase, create, produce, and prepare the asset to be capable of operating in the manner intended by management. Where an intangible asset is acquired in a business combination, the cost of that asset is its fair value at the acquisition date.

Expenditure on internally generated goodwill and brands is recognised in the profit and loss as an expense as incurred.

Intangibles comprise computer software and goodwill.

b) Subsequent expenditure

Subsequent expenditure on intangible assets (not acquired in a business combination) is capitalised only when it increases the originally assessed future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

c) Amortisation

Amortisation is charged to the profit and loss in a manner that reflects the pattern in which the asset's future economic benefits are expected to be consumed over the estimated useful lives of intangible assets, unless such lives are indefinite. An intangible asset is regarded as having an indefinite useful life when, based on all of the relevant factors, there is no foreseeable limit to the period over which the asset is expected to generate net cash inflows for the Group. Where the asset is deemed to have an indefinite life, it is not amortised but tested for impairment at least on an annual basis.

Where applicable, intangible assets are amortised from the date they are available for use and the amortisation period and method are reviewed on an annual basis.

The useful life of software has been assessed as three to five years and it is amortised on a straight line basis over this period.

d) Goodwill

Goodwill on acquisition of subsidiaries is included in intangible assets. Goodwill on acquisitions of associates is included in investment in associates. Goodwill is stated at cost less any accumulated impairment losses. Goodwill is allocated to cash-generating units and is tested annually for impairment.

Notes to the financial statements (continued)

30.15 Impairment

Assets of the Group are assessed for indicators of impairment at each reporting date. Indicators include both internal and external factors. If any such indication exists, the asset's recoverable amount is estimated.

Goodwill acquired in a business combination, assets that have an indefinite useful life and intangible assets not yet available for use have their recoverable amount estimated annually.

An impairment loss is recognised whenever the asset's carrying amount exceeds its recoverable amount. Impairment losses are recognised in the profit and loss unless the asset has previously been revalued. In that case the impairment loss is recognised as a reversal to the extent of that previous revaluation with any excess recognised through Other Comprehensive Income. After the recognition of an impairment loss, the depreciation (amortisation) charge for the asset is adjusted in future periods to allocate the asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units) – this may be an individual asset or a group of assets.

For the purpose of assessing impairment of goodwill, goodwill is allocated to cash-generating units representing the Group's investment in each of its business lines, which are its primary reporting segments. Impairment losses, if any, recognised in respect of cash-generating units are allocated first to reduce the carrying amount of any goodwill allocated to cash-generating units and then, to reduce the carrying amount of the other assets in the unit on a pro rata basis.

a) Calculation of recoverable amount

The recoverable amount of the Group's loans and receivables carried at amortised cost is calculated as the present value of estimated future cash flows, discounted at the original effective interest rate computed at initial recognition of these financial assets. Receivables with a short duration are not discounted. The recoverable amount of other assets is the greater of their fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

The unwinding of the discount from initial recognition of impairment through to recovery of the written down amount is recognised through interest income.

b) Reversal of impairment

An impairment loss for an asset other than goodwill is reversed in following periods if there are indications that the impairment loss previously recognised no longer exists or has decreased. The impairment loss is reversed in the profit and loss only to the extent that it increases the asset back to its original carrying amount before any impairment was recorded. An impairment loss recognised for goodwill is not reversed.

30.16 Employee benefit obligations

a) Short term employee benefits

Annual leave

Liabilities for annual leave due within 12 months are recognised in the statements of financial position. The liability is measured at undiscounted amounts using pay rates expected to be effective when the liability is to be paid in respect of employees' services up to the reporting date. Related on-costs such as payroll tax are also included in the liability.

Sick leave

Sick leave entitlements are non-vesting and are paid only upon valid claims for sick leave by employees. No liability for sick leave has been recognised as experience indicates that on average, sick leave taken each financial year is less than the entitlement accruing in that period. This experience is expected to recur in future financial years.

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Notes to the financial statements (continued)

Short term bonus plans

A liability is recognised for short term bonus plans when the benefit calculations are formally documented and determined before signing the financial statements and past practice supports the calculation.

Other leave and non-monetary benefits

The cost associated with parental leave as well as non-monetary benefits such as car-parking, payments of professional memberships and discounts is recognised in the period in which the employee takes the benefits. A liability is not recognised for any non-accumulating benefits employees have not taken during the period.

b) Post-employment benefits (superannuation)

The Group contributes to both defined contribution and defined benefit superannuation funds. Contributions are charged to the profit and loss as the obligation to pay is incurred. Contributions outstanding at reporting date are treated as liabilities and prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments are available.

For defined contribution funds, the Group pays contributions to publicly or privately administered pension insurance funds on a mandatory, contractual or voluntary basis. The Group's legal or constructive obligation is limited to these contributions. The defined benefit funds provide defined pension annuities and lump sum benefits based on years of service and final average salary.

The Group's net obligation in respect of defined benefit funds is calculated separately for each fund by estimating the amount of future benefit that employees have earned in the current and prior periods, discounting that amount and deducting the fair value of any fund assets.

The calculation of defined benefit obligations is performed annually by independent actuaries using the projected unit credit method. When the calculation results in a potential asset for the Group, the recognised asset is limited to the present value of the economic benefits available in the form of any future refunds from the fund or reductions in the future contributions to the fund. To calculate the present value of economic benefits, consideration is given to any applicable minimum funding requirements.

Remeasurements of the net defined benefit liability, which comprise actuarial gains and losses, the return on fund assets (excluding interest) and the effect of the asset ceiling (if any, excluding interest), are recognised immediately in other comprehensive income. The Group determines the net interest expense to measure the defined benefit obligation at the beginning of the annual period to the then net defined benefit liability/(asset), taking into account any changes in the net defined benefit liability/(asset) during the period as a result of contributions and benefit payments. Net interest expense and other expenses related to the defined benefit funds are recognised in profit and loss.

When the benefits of a fund are changed or when a fund is curtailed, the resulting change in benefit that relates to past service or the gain or loss on curtailment is recognised immediately in profit or loss in the period in which they arise.

c) Other long term employee benefits

Long service leave

A liability for long service leave is recognised in the Statements of Financial Position. The liability is measured as the value of expected future payments to be made in respect of services provided by employees up to the reporting date.

Annual Leave

A liability for annual leave which will not be settled within 12 months after the reporting date is recognised in the statements of financial position. The liability is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date.

Notes to the financial statements (continued)

d) Termination benefits

Termination benefits are payable when employment is terminated before the normal retirement date, or whenever an employee accepts voluntary redundancy in exchange for these benefits. The Group recognises termination benefits when it is demonstrably committed to either terminating the employment of current employees according to a detailed formal plan without possibility of withdrawal; or providing termination benefits as a result of an offer made to encourage voluntary redundancy.

30.17 Deferred insurance activities

a) Deferred acquisition costs (DAC)

Acquisition costs include commissions and other selling and underwriting costs incurred in obtaining general insurance premiums. Acquisition costs are deferred and recognised as an asset when they can be reliably measured and where it is probable that they will give rise to premium revenue that will be recognised in profit or loss in subsequent reporting periods.

DAC are amortised systematically in accordance with the expected pattern of the incidence of risk under the general insurance contracts to which they relate.

DAC are recognised as assets to the extent that the related unearned premiums exceed the sum of the DAC and the present value of both future expected claims and settlement costs, including an appropriate risk margin. Where there is a shortfall, the DAC asset is written down and if insufficient, an unexpired risk liability is recognised.

b) Deferred reinsurance premiums

Deferred reinsurance premiums are recognised as assets in the statements of financial position. The amortisation of deferred reinsurance premiums is in accordance with the pattern of reinsurance service received. The amount deferred represents the future economic benefit to be received from reinsurance contracts.

30.18 Outstanding claims liabilities

The outstanding claims liability is measured as the central estimate of the present value of expected future payments against claims incurred at the reporting date and includes an additional risk margin to allow for the inherent uncertainty in the central estimate.

Standard actuarial methods are applied to all classes of business to assess the net central estimate of outstanding claims liabilities. The outstanding claims liability is heavily dependent on assumptions and judgements. The details of actuarial assumptions and the process for determining the risk margins are set out in Note 18.4.

30.19 Unearned premium liabilities

Premium revenue received and receivable but not earned is recognised as unearned premium liabilities.

The carrying value of unearned premium liabilities is assessed at each reporting date by carrying out a liability adequacy test (**LAT**). This test assesses whether the net unearned premium liabilities less any DAC is sufficient to cover future claims costs for in-force insurance contracts. Future claims costs are calculated as the present value of the expected cash flows relating to future claims, and include a risk margin to reflect the inherent uncertainty in the central estimate. The assessment is carried out on a portfolio of contracts basis. If a LAT deficiency occurs, it is recognised in the profit or loss with a corresponding write-down of the related DAC asset. Any remaining balance is recognised as an unexpired risk liability in the statements of financial position.

Notes to the financial statements (continued)

30.20 Contributed capital

a) Ordinary shares

Ordinary shares are recognised as equity.

b) Transaction Costs

Transaction costs of an equity transaction are accounted for as a deduction from equity, net of any related income tax benefit. Transaction costs in excess of the proceeds of the equity instruments issued, or where no proceeds are raised, are recognised as an expense.

c) Capital Contributions to Subsidiaries

Contributions of capital to subsidiaries in the form of equity settled share based payments, are recognised as an increase in equity of the fair value of instruments provided at grant date.

d) Dividends

Provision is made for the amount of any dividend declared, determined or publicly recommended by the Directors on or before the end of the financial year but not distributed at reporting date.

Where a dividend is declared post reporting date but prior to the date of the issue of the financial reports, disclosure of the declaration is made in the financial statements but no provision is made.

30.21 Contingent liabilities and contingent assets

Contingent liabilities are not recognised in the statements of financial position but are disclosed in the financial statements, unless the possibility of settlement is remote, in which case no disclosure is made. If settlement becomes probable and the amount can be reliably estimated, a provision is recognised.

Contingent assets are not recognised in the statements of financial position but are disclosed in the financial statements when inflows are probable. If inflows become virtually certain, an asset is recognised.

The amount disclosed as a contingent liability or contingent asset is the best estimate of the settlement or inflow.

30.22 Changes in accounting estimates

If a change in an accounting estimate gives rise to a change in an asset or liability, or relates to equity, it is recognised by adjusting the carrying amount of the related asset, liability or equity item in the period of the change. Otherwise, it is recognised prospectively by including it in the profit and loss in the period of the change and future periods, as applicable.

Notes to the financial statements (continued)

30.23 New accounting standards and interpretations not yet adopted.

NZ IFRS 9 *Financial Instruments* was issued and introduces changes in the classification and measurement of financial assets and financial liabilities, impairment of financial assets and new rules for hedge accounting. This standard becomes mandatory for the Company's 30 June 2019 financial statements. The potential effects on adoption of the standard are currently being assessed.

NZ IFRS 15 *Revenue From Contracts With Customers* establishes a comprehensive framework for determining whether, how much and when revenue is recognised. It replaces existing revenue recognition guidance, including among others NZ IAS 18 *Revenue* and IFRIC 13 *Customer Loyalty Programmes*. This standard will become mandatory for the Company's 30 June 2020 financial statements. The potential effects on adoption of the standard are currently being assessed.

IFRS16 *Leases* was issued and introduces changes to lessee accounting. It requires recognition of lease liabilities and assets other than short-term leases or leases of low-value assets on the statement of financial position. This will replace the operating/finance lease distinction and accounting requirements prescribed in IAS 17 *Leases*. This standard will become mandatory for the Company's 30 June 2020 financial statements. The potential effects on adoption of the standard are currently being assessed.

NZ IFRS 9, NZ IFRS 15 and NZ IFRS 16 are available for early adoption but have not been applied by the Group in this financial report.

IFRS 17 *Insurance Contracts* was issued by the International Accounting Standards Board in May 2017. An NZ IFRS version is expected to be issued in due course. The standard will replace the existing IFRS 4 and establishes the principles for recognition, measurement, presentation and disclosure of insurance contracts. This standard becomes mandatory for the Company's 30 June 2022 financial statements. The potential effects on adoption of the standard are currently being assessed.

31. Subsequent events

On 26 July 2017 the New Zealand Commerce Commission declined the Company's application to acquire the remaining shares in Tower Limited. The fair value of the Company's 19.99% holding in Tower Limited included in the 30 June 2017 financial statements (refer note 10) has been assessed based on the share price at the reporting date of $1.30 per share and has not been adjusted for subsequent share price movements. The estimate of the impact of the share price movement as at the date of this report was a reduction of $12m to the carrying value of the shares.

On 31 July 2017 the Directors resolved to pay ordinary dividends of $40,000,000 being 22 cents per share.

There were no other material events post 30 June 2017 which would require adjustment to the amounts reflected in the 30 June 2017 financial statements or disclosures thereto.

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Appointed Actuary - Report Required under Section 78 of the Insurance (Prudential Supervision) Act 2010

To the Board of Directors of Vero Insurance New Zealand Limited

Background

This report has been prepared by Kate Dron, FIA, Appointed Actuary of Vero Insurance New Zealand Limited ("VINZL") under section 78 of the Insurance (Prudential Supervision) Act 2010 (the Act).

The purpose of this report is to provide information to VINZL's Board and management regarding the review I have undertaken in relation to the actuarial information (as described in section 77 of the Act) in, or used in the preparation of VINZL's financial statements.

This report has been not been prepared with any other purpose in mind. Therefore the results and opinions it contains may not be applicable or appropriate for any other purpose.

Directors' responsibility for the financial statements

VINZL's Directors are responsible for the preparation of financial statements in accordance with generally accepted accounting practice in New Zealand and International Financial Reporting Standards that give a true and fair view of the matters to which they relate. The Directors are also responsible for such internal controls as they determine necessary to ensure the financial statements are free from material misstatement, whether due to fraud or errors.

Appointed Actuary's responsibility

My responsibility is to review the actuarial information in, or used in the preparation of, VINZL's financial statements. The financial statements comprise the statements of financial position as at 30 June 2017, the statements of comprehensive income, changes in equity and cash flows for the year ended 30 June 2017, and a summary of significant accounting policies and other explanatory information.

My review involves

- Ascertaining the completeness of the actuarial information;
- Evaluating the accuracy and appropriateness of the actuarial information; and
- Providing an opinion on whether the solvency margins for VINZL are maintained at the balance date.

I am an employee of Suncorp NZ Employees Limited, a related entity of VINZL. Part of my remuneration is dependent on the results of the Suncorp Group, of which VINZL contributes towards.

Opinion

Section 78 of the Act specifies those matters that must be addressed, namely;

- I have obtained all information that is relevant to the preparation of the financial statements; and
- In my opinion and from an actuarial perspective:
    - The actuarial information contained in the company's financial statements has been appropriately included;
    - The actuarial information contained in the company's financial statements has been used appropriately: and
    - VINZL maintains a solvency margin in accordance with the Solvency Standard for Non-life Insurance Business 2014 for the purposes of section 21(2)(b) of the Act as at 30 June 2017.

Kate Dron
Appointed Actuary

21 July 2017